

Charlotte FC Gift Card Terms & Conditions

ACCEPTANCE OF TERMS. Purchase, use, or acceptance of a Charlotte FC Gift Card ("Gift Card") constitutes acceptance of the following conditions.

ALL SALES ARE FINAL. NO REFUNDS. The purchase of a Gift Card is nonrefundable and cannot be redeemed for cash.

TICKET REDEMPTION. A Gift Card can only be used for the purchase of tickets for Charlotte FC MLS Regular Season matches at Bank of America Stadium through the Spinzio web application for single match group tickets ("Tickets"). A Gift Card cannot be used for any other purchase than the purchase of Tickets, including but not limited to the purchase of the following items: tickets for MLS Playoffs, Leagues Cup, or other exhibition matches; merchandise or food and beverage products sold at Bank of America Stadium; parking; or, and additional Gift Card. Redemption of Tickets must be completed through the Spinzio link provided. A Gift Card cannot be used to purchase Tickets through Ticketmaster or at the Bank of America Stadium Box Office. All Gift Card amounts are in U.S. Dollars.

FEES AND TAXES. No Fees will be collected with the initial purchase of your Gift Card. Tickets paid for with a Gift Card will be subject to applicable sales taxes and fees.

INSUFFICIENT FUNDS. If the amount of a Gift Card does not cover the total purchase amount (including taxes and fees), then an additional payment method must be provided at the time of purchase. No partial payment of Tickets are allowed.

DIGITAL DELIVERY. A Gift Code will be delivered digitally to the account information provided at the time of purchase.

EXPIRATION. All Ticket purchases using a Gift Card shall be completed by the conclusion of the 2025 Charlotte FC MLS Regular Season. Following the conclusion of the 2025 MLS Regular Season all unused balances will expire and purchasers or users of a Gift Card shall not be entitled to any refunds of outstanding balances.

TICKET TERMS AND CONDITIONS. All Tickets purchased using a Gift Card (in addition to these terms and conditions) shall be subject to the terms and conditions found here ([Charlotte FC Ticket Back Language](#))

RIGHTS RESERVED. DT Soccer, LLC dba Charlotte FC reserves the right in its sole discretion to amend, update or modify these Terms and Conditions, any policies, and procedures related to the Program, upon notice to you.

NOTICES. You, as well as any of your guests or invitees, hereby consent to receive written notices under these Terms and Conditions shall be determined at CLTFC's sole discretion. It is your obligation to ensure that the email and mailing address attributed to your account is accurate at all times.