



# **2024 OFFICE REVOLUTION LOGE BOX MATCHDAY GUIDE**

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# WELCOME TO THE 2024 CREW SEASON

We are so excited to see you at Lower.com Field this season! Get ready to witness thrilling victories, unforgettable moments, and the electric atmosphere of Lower.com Field. We thank you for your continued support and passion for the Club as it fuels our determination to excel on and off the pitch.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. If you have any questions or need assistance, please do not hesitate to reach out. We are here to ensure that your experience as an Office Revolution Loge Box Holder is nothing short of extraordinary.

Glory to Columbus!

**The Premium Service Team**

[Premium@columbuscrew.com](mailto:Premium@columbuscrew.com)





# COLUMBUS CREW PREMIUM SERVICE TEAM



**Katherine Tran**  
Senior Director, Premium,  
Membership Services & Event  
Hospitality

**Lara Ceaser-Page**  
Senior Manager, Premium &  
Membership Services

**Natalie Fleming**  
Manager, Premium Service

**Ryan Gordon**  
Manager, Premium Service

E: [ktran@columbuscrew.com](mailto:ktran@columbuscrew.com)

E: [lceaser@columbuscrew.com](mailto:lceaser@columbuscrew.com)

P: 614-447-4218  
E: [nfleming@columbuscrew.com](mailto:nfleming@columbuscrew.com)

P: 614-447-4233  
E: [rgordon@Columbuscrew.com](mailto:rgordon@Columbuscrew.com)



# PARKING AT LOWER.COM FIELD

## MATCHDAY LOT KEY

FLETCHER  
HOCKING  
530 SPRING  
600 SPRING

POWERPLANT  
GARAGE  
NORTH

A  
C  
H  
I  
MCCONNELL GARAGE  
FRONT ST. GARAGE  
BRODBELT LOT  
MARCONI GARAGE

K  
NEIL AVE GARAGE  
BELMONT LOTS  
ARENA GARAGE



# ARRIVING AT LOWER.COM FIELD



## ARRIVING AT THE MATCH

lower.com FIELD



### PREMIUM PARKING

FLETCHER  
HOCKING  
530 SPRING  
600 SPRING

POWERPLANT  
GARAGE  
NORTH

### GENERAL PARKING

A MCCONNELL GARAGE  
C FRONT ST. GARAGE  
H BRODBELT LOT  
I MARCONI GARAGE

K NEIL AVE GARAGE  
BELMONT LOTS  
ARENA GARAGE

# EXITING AT LOWER.COM FIELD



**LEAVING  
THE MATCH**

lower.com FIELD



**PREMIUM PARKING**

FLETCHER  
HOCKING  
530 SPRING  
600 SPRING

POWERPLANT  
GARAGE  
NORTH

**GENERAL PARKING**

A MCCONNELL GARAGE  
C FRONT ST. GARAGE  
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K NEIL AVE GARAGE  
BELMONT LOTS  
ARENA GARAGE

# LOWER.COM FIELD MATCHDAY INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
  - Download the app [here](#)
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to [Premium@columbuscrew.com](mailto:Premium@columbuscrew.com) with any ticketing questions or concerns.

- **EXPRESS ENTRY**

- Lower.com Field offers Express Entry featuring seamless and quick access into the stadium through Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)
- Express Entry is also available at all Clubs and Lounges.

- **CREW TEAM SHOP DISCOUNT**

- Season Ticket Members receive a 10% discount at the Crew team shop.
- Present your 2024 STM Benefits Card at checkout to receive your discount.
  - Located on your Crew App under Tickets

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to [columbuscrew.com/weather](https://columbuscrew.com/weather).
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
  - Umbrellas may not have metal tips or pointed edges.





# LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Clutch bags smaller than 5"x8"x1" are permitted into Lower.com
- Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.
  - All bags are subject to inspection and may be refused.
- Guests must take prohibited bags either back to their vehicle or may utilize the Bag Check tent located on the sidewalk between the AEP and CoverMyMeds Gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
  - Lower.com Field is not a part of the Arena District DORA.

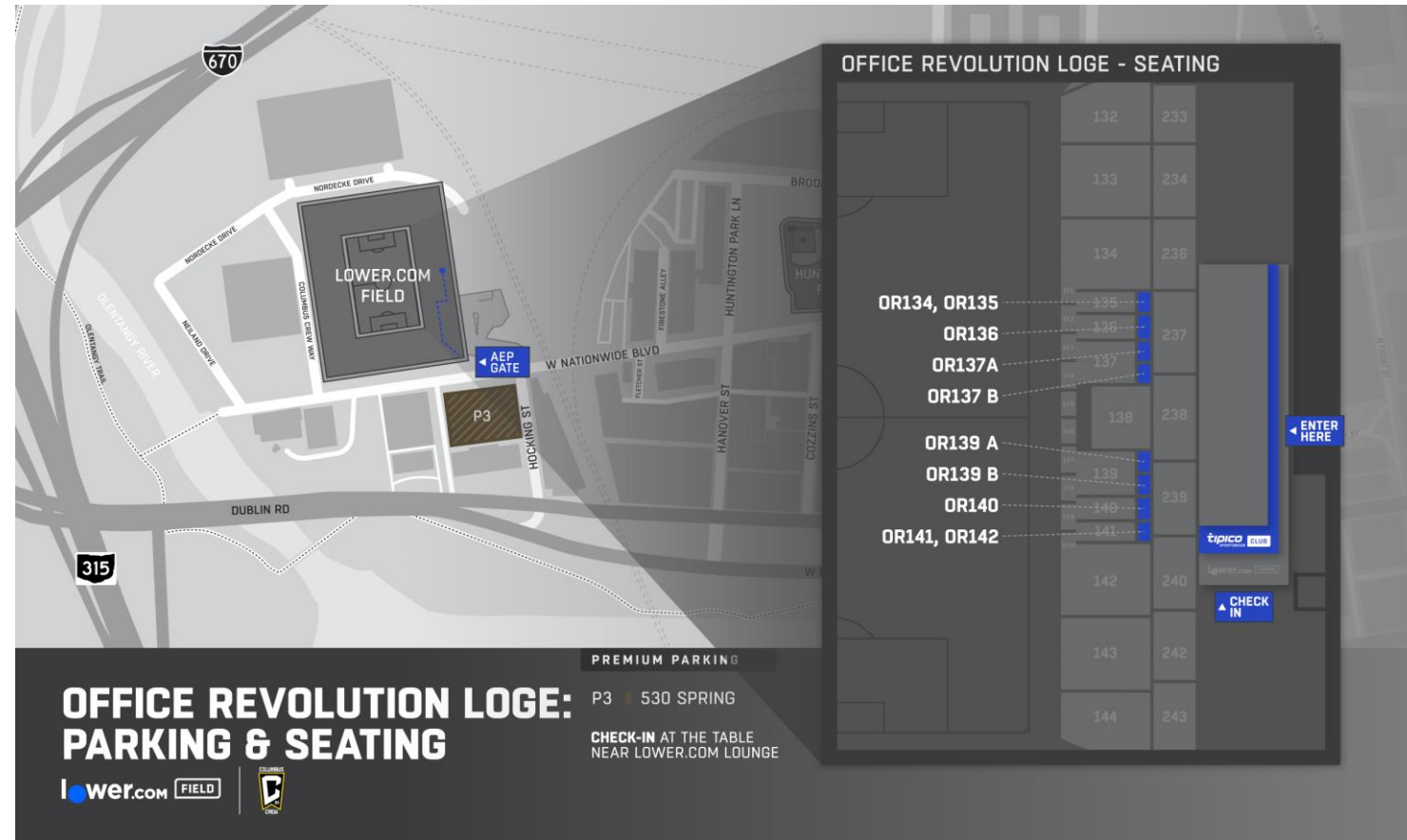
*Lower.com Field is fully cashless.*

For more information regarding stadium policies, sensory rooms, and more [click here](#).



# ACCESSING THE OFFICE REVOLUTION LOGE BOX

- After you or your guest has parked in the 530 Spring Lot, enter through the AEP Gate.
- The AEP Gate is located right at Nationwide Blvd and Hocking Street; next to the team shop.
- Go through security and get your ticket(s) scanned, you will walk up the stairs and take a right at the Miller Lite Bar.
- Proceed to the check-in podium outside the entrance of the Lower.com Lounge, your ticket(s) will be scanned one more and you will receive a wristband.
- The wristband you receive will grant you access to your seats and into the Tipico Sportsbook Club for the duration of the match.





# FOOD AND BEVERAGE AT THE OFFICE REVOLUTION LOGE BOX

- **FOOD and BEVERAGE**

- Food and beverage is included with your ticket in the Office Revolution Loge Box.
- Food and beverage\* can be ordered inside the Tipico Sportsbook Club or on the QR code at your seat.
- All-inclusive beverages include:
  - Domestic Beer
  - Craft Beer
  - Liquor Cocktails\*
    - Included only via the QR Code. You will not be able to order all-inclusive liquor cocktails inside the Tipico Sportsbook Club.
  - House Wine
  - Assorted Soda
  - Aquafina Water

- **MENU**

- We've made updates to the food and beverage available for you to order at your seats.
- Once your order is placed, you will receive a text confirmation of the order.
- When your order is ready, it will be brought to your seat.
- All in-seat food and beverage ordering will end at the 80<sup>th</sup> minute.



**COLUMBUS**



**CREW**

**THANK YOU!**