



2024 SOUTHEAST FIELD CLUB MATCHDAY GUIDE

TABLE OF CONTENTS

- Welcome to the 2024 Crew Season
- Premium Service Team
- Parking Maps
- Arriving and Exiting Lower.com Field
- Lower.com Field Matchday Information
- Accessing the Southeast Field Club
- Food and Beverage in the Southeast Field Club



WELCOME TO THE 2024 CREW SEASON

We are so excited to see you at Lower.com Field this season! Get ready to witness thrilling victories, unforgettable moments, and the electric atmosphere of Lower.com Field. We thank you for your continued support and passion for the Club as it fuels our determination to excel on and off the pitch.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. If you have any questions or need assistance, please do not hesitate to reach out. We are here to ensure that your experience as a Southeast Field Club member is nothing short of extraordinary.

Glory to Columbus!
The Premium Service Team
Premium@columbuscrew.com



COLUMBUS CREW PREMIUM SERVICE TEAM



Katherine Tran
Senior Director, Premium,
Membership Services & Event
Hospitality

E: ktran@columbuscrew.com

Lara Ceaser-Page
Senior Manager, Premium &
Membership Services

E: lceaser@columbuscrew.com

Natalie Fleming
Manager, Premium Service

P: 614-447-4218
E: nfleming@columbuscrew.com

Ryan Gordon
Manager, Premium Service

P: 614-447-4233
E: rgordon@Columbuscrew.com



PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

- FLETCHER
- HOCKING
- 530 SPRING
- 600 SPRING

- POWERPLANT
- GARAGE
- NORTH

- A MCCONNELL GARAGE
- C FRONT ST. GARAGE
- H BRODBELT LOT
- I MARCONI GARAGE

- K NEIL AVE GARAGE
- BELMONT LOTS
- ARENA GARAGE

ARRIVING AT LOWER.COM FIELD



ARRIVING AT THE MATCH

lower.com FIELD



PREMIUM PARKING

FLETCHER
HOCKING
530 SPRING
600 SPRING

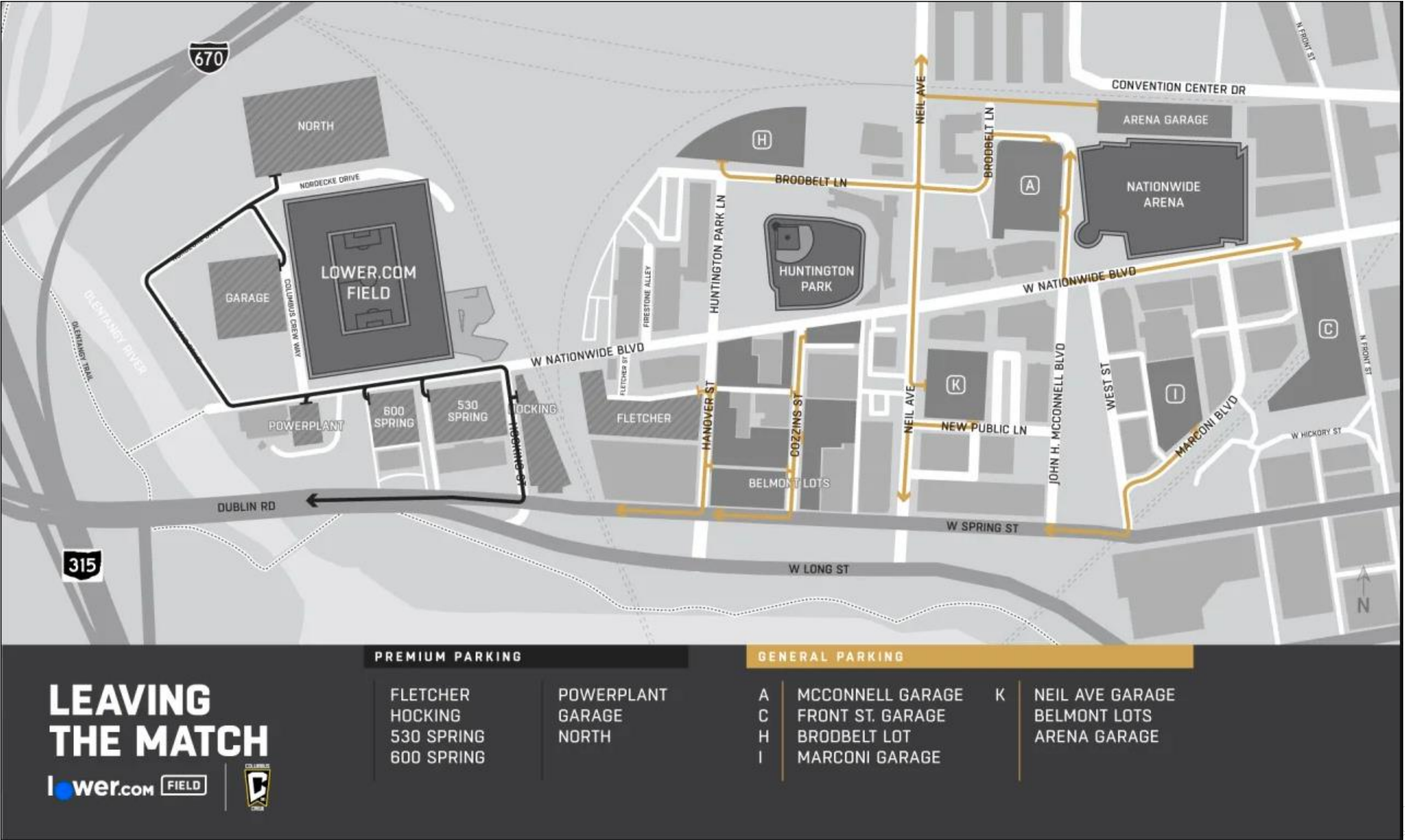
POWERPLANT
GARAGE
NORTH

GENERAL PARKING

A MCCONNELL GARAGE
C FRONT ST. GARAGE
H BRODBELT LOT
I MARCONI GARAGE

K NEIL AVE GARAGE
BELMONT LOTS
ARENA GARAGE

EXITING AT LOWER.COM FIELD



LOWER.COM FIELD STADIUM INFORMATION

• **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
 - Download the app [here](#)
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

• **EXPRESS ENTRY**

- Lower.com Field offers Express Entry featuring seamless and quick access into the stadium through Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)
- Express Entry is also available at all Clubs and Lounges.

• **CREW TEAM SHOP DISCOUNT**

- Season Ticket Members receive a 10% discount at the Crew team shop.
- Present your 2024 STM Benefits Card at checkout to receive your discount.
 - Located on your Crew App under Tickets

• **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Clutch bags smaller than 5”x8”x1” are permitted into Lower.com
- Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.
 - All bags are subject to inspection and may be refused.
- Guests must take prohibited bags either back to their vehicle or may utilize the Bag Check tent located on the sidewalk between the AEP and CoverMyMeds Gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
 - Lower.com Field is not a part of the Arena District DORA.

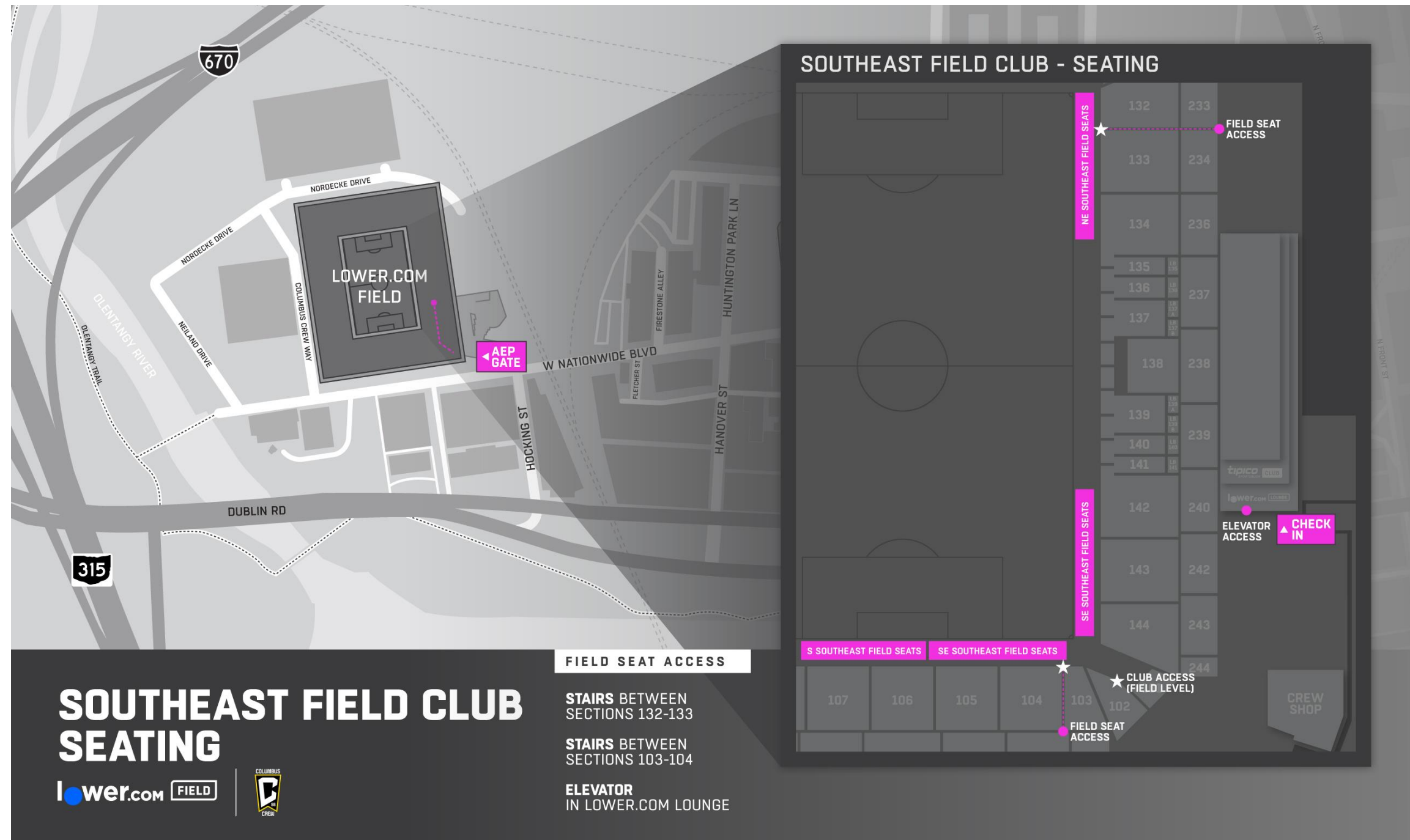
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more [click here](#).



ACCESSING THE SOUTHEAST FIELD CLUB

- Once you or your guest has parked, enter Lower.com Field through any gate.
- Go through security and get your ticket(s) scanned. Then head to the check-in podium indicated on the map.
 - This is outside Lower.com Lounge near Section 142 and Dirty Franks concession stand on the concourse level.
- At the check-in podium, your ticket(s) will be scanned for club access, and you will receive a wristband.
- The wristband you receive will grant you access in and out of the Southeast Field Club for the duration of the match.
- You can access the Southeast Field Club in 3 ways:
 - Enter the Lower.com Lounge, then walk down the stairs or use the elevator. A staff member will be present at the bottom of the staircase to direct you to the club space.
 - Down the stairs between Sections 132-133
 - Down the stairs between Sections 103-104
- Please note that fan movement will be restricted at various times based on match presentation and VAR.



FOOD AND BEVERAGE IN THE SOUTHEAST FIELD CLUB

- **FOOD and BEVERAGE**

- Food and beverage is included with your ticket in the Southeast Field Club.
- You will be provided a unique rotating food menu at SIX-ONE-FORK, which is available until the end of halftime.
- Craving fan favorites? Stadium classics like hot dogs, pretzels, and chips will be available until the 70th minute.
- All-inclusive beverages include:
 - Domestic Beer
 - Craft Beer
 - Liquor
 - House Wine
 - Assorted Soda
 - Aquafina Water

- **MENU**

- Menus will be emailed directly to you:
 - Thursday prior to Saturday/Sunday matches
 - Monday prior to Wednesday matches

- **BENEFITS**

- Inclusive gourmet food and beverage
- Seats located field level on the turf behind field videoboards
- Exclusive club space



COLUMBUS



CREW

THANK YOU!