



2024 THEATRE BOX MATCHDAY GUIDE

TABLE OF CONTENTS

- Welcome to the 2024 Crew Season
- Premium Service Team
- Parking Map
- Arriving and Exiting Lower.com Field
- Lower.com Field Matchday Information
- Accessing the Theatre Boxes
- Food and Beverage Ordering



WELCOME TO THE 2024 CREW SEASON

We are so excited to see you at Lower.com Field this season! Get ready to witness thrilling victories, unforgettable moments, and the electric atmosphere of Lower.com Field. We thank you for your continued support and passion for the Club as it fuels our determination to excel on and off the pitch.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. If you have any questions or need assistance, please do not hesitate to reach out. We are here to ensure that your experience as a Theatre Box Holder is nothing short of extraordinary.

Glory to Columbus!

The Premium Service Team

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COLUMBUS CREW PREMIUM SERVICE TEAM



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PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

- | | | | |
|--|--|--|---|
| ■ FLETCHER | ■ POWERPLANT | ■ MCCONNELL GARAGE | ■ NEIL AVE GARAGE |
| ■ HOCKING | ■ GARAGE | ■ FRONT ST. GARAGE | ■ BELMONT LOTS |
| ■ 530 SPRING | ■ NORTH | ■ BRODBELT LOT | ■ ARENA GARAGE |
| ■ 600 SPRING | | ■ MARCONI GARAGE | |

ARRIVING AT LOWER.COM FIELD



ARRIVING AT THE MATCH

lower.com FIELD



PREMIUM PARKING

FLETCHER
HOCKING
530 SPRING
600 SPRING

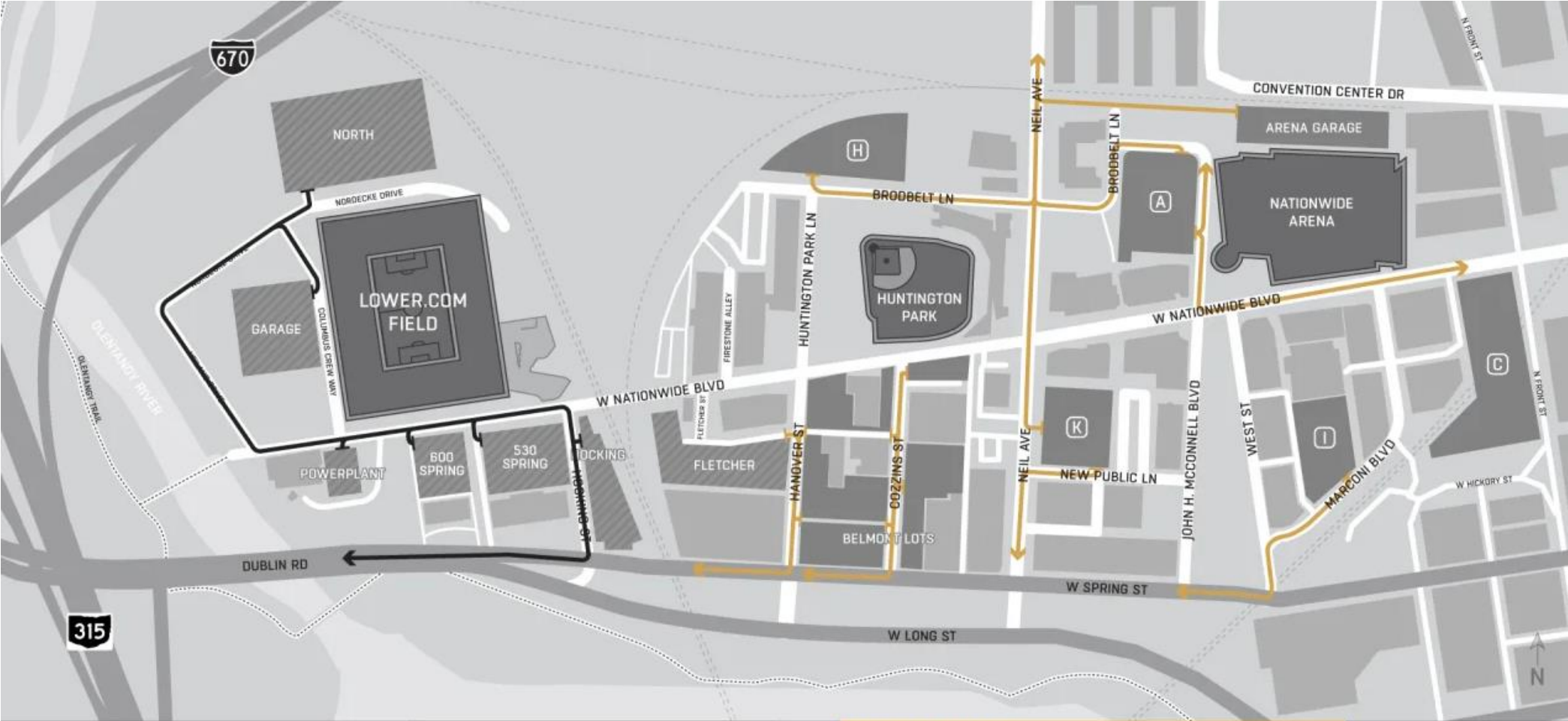
POWERPLANT
GARAGE
NORTH

GENERAL PARKING

A MCCONNELL GARAGE
C FRONT ST. GARAGE
H BRODBELT LOT
I MARCONI GARAGE

K NEIL AVE GARAGE
BELMONT LOTS
ARENA GARAGE

EXITING AT LOWER.COM FIELD



PREMIUM PARKING

FLETCHER
HOCKING
530 SPRING
600 SPRING

POWERPLANT
GARAGE
NORTH

GENERAL PARKING

A MCCONNELL GARAGE
C FRONT ST. GARAGE
H BRODBELT LOT
I MARCONI GARAGE

K NEIL AVE GARAGE
BELMONT LOTS
ARENA GARAGE

LEAVING
THE MATCH

lower.com FIELD



LOWER.COM FIELD STADIUM INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
 - Download the app [here](#)
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

- **EXPRESS ENTRY**

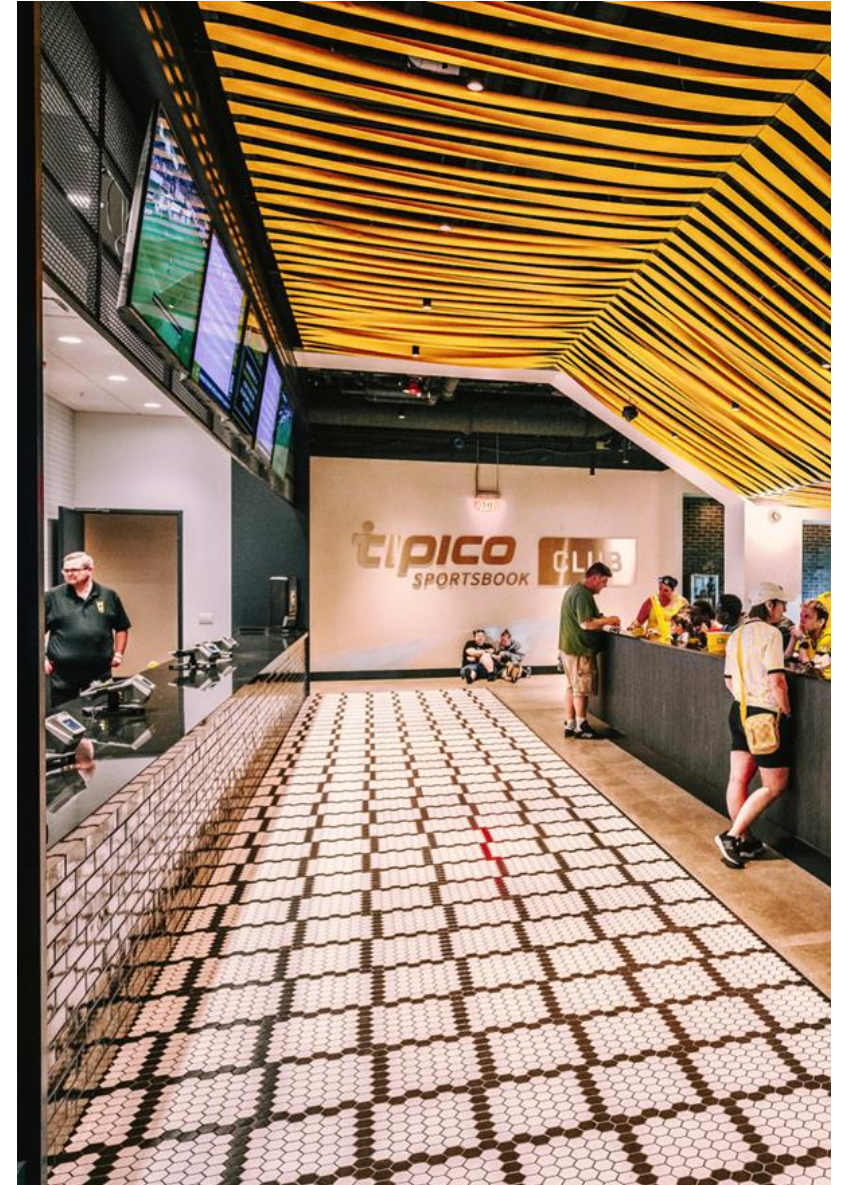
- Lower.com Field offers Express Entry featuring seamless and quick access into the stadium through Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)
- Express Entry is also available at all Clubs and Lounges.

- **CREW TEAM SHOP DISCOUNT**

- Season Ticket Members receive a 10% discount at the Crew team shop.
- Present your 2024 STM Benefits Card at checkout to receive your discount.
 - Located on your Crew App under Tickets

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Clutch bags smaller than 5"x8"x1" are permitted into Lower.com
- Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.
 - All bags are subject to inspection and may be refused.
- Guests must take prohibited bags either back to their vehicle or may utilize the Bag Check tent located on the sidewalk between the AEP and CoverMyMeds Gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
 - Lower.com Field is not a part of the Arena District DORA.

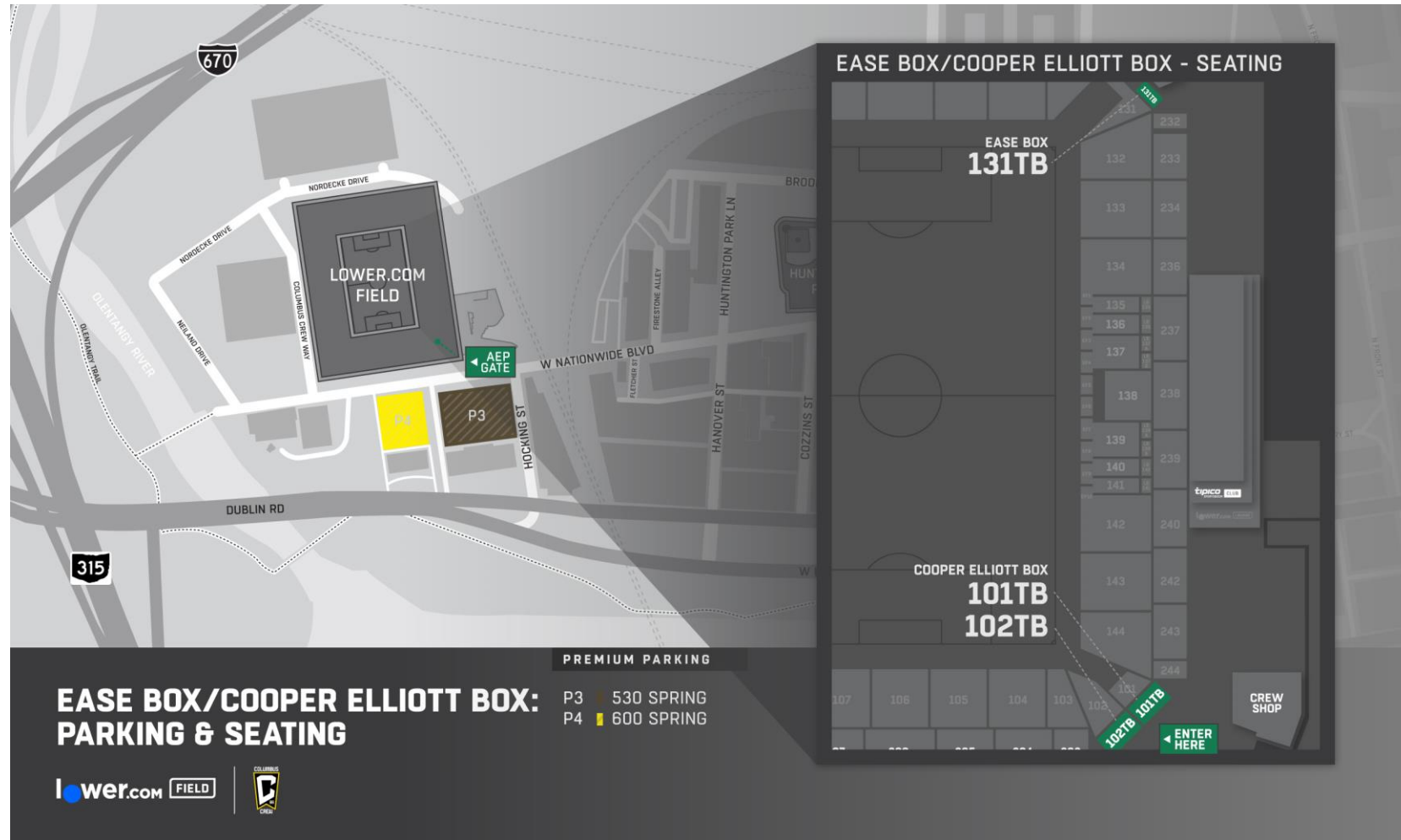
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more [click here](#).



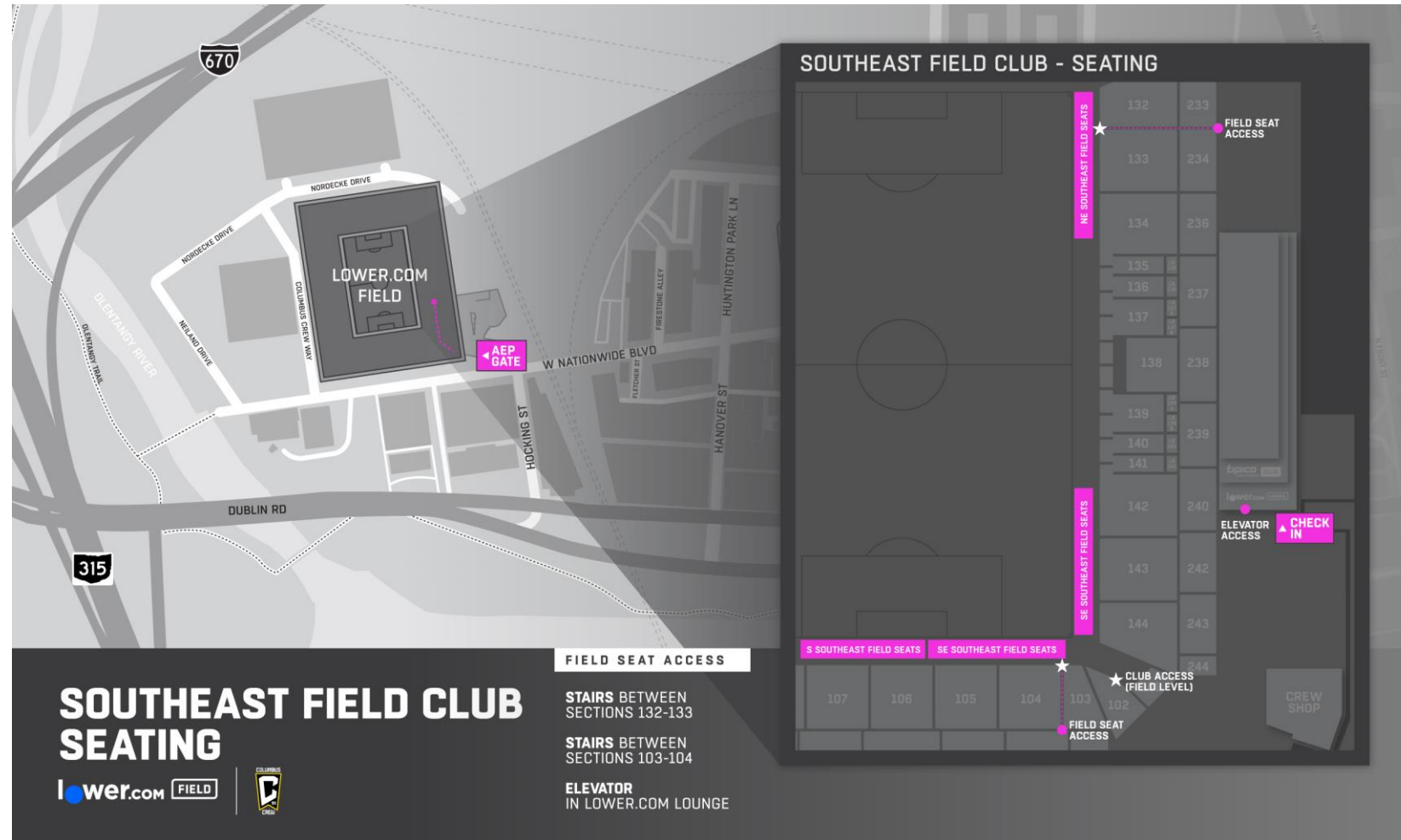
ACCESSING THE EASE/COOPER ELLIOTT BOX SEATS

- Once you or your guest has parked, enter through the AEP Gate.
- The AEP Gate is located right at Nationwide Blvd and Hocking Street; next to the team shop.
- Once you go through security and get your ticket(s) scanned, walk up the stairs and go to your Theatre Box.
- When you arrive at your Theatre Box seats, you will receive two wristbands that grant you access to your seats, Tipico Sportsbook Club, and the Southeast Field Club.



ACCESSING THE SOUTHEAST FIELD CLUB

- You can access the Southeast Field Club in 3 ways:
 - Enter the Lower.com Lounge, then walk down the stairs or use the elevator. A staff member will be present at the bottom of the staircase to direct you to the club space.
 - Down the stairs between Sections 132-133
 - Down the stairs between Sections 103-104
- Please note that fan movement will be restricted at various times based on match presentation and VAR.



FOOD AND BEVERAGE AT THE THEATRE BOXES

- **FOOD AND BEVERAGE**

- Food and beverage is included with your ticket in the Theatre Boxes.
- All-inclusive food:
 - You can order from the QR code at your seats
 - Guests simply scan the QR code with their phone, select items, and a server will deliver your order promptly.
 - You can go into the Tipico Sportsbook Club and order from the concession stands (present your wristband to avoid being charged).
 - You can eat at SIX-ONE-FORK in the Southeast Field Club.
- All-inclusive beverage:
 - Beverages stocked in your fridge will include:
 - Domestic Beer
 - Craft Beer
 - Assorted Soda
 - Aquafina Water
 - You can go into the Tipico Sportsbook Club and order beer, wine, and non-alcoholic beverages (present your wristband to avoid being charged).
 - You can go into the Southeast Field Club and order liquor, beer, wine and non-alcoholic beverages.
 - Please note that all-inclusive liquor is only available in the Southeast Field Club.



COLUMBUS



CREW

THANK YOU!