



SEASON TICKET MEMBER 101

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**MEET
YOUR
SERVICE
TEAM**



LEADERSHIP



**ALEXIS
ROSENBERG**
SR. DIRECTOR, PREMIUM
& MEMBERSHIP SERVICES
arosenberg@nashvillesc.com



**TOM
REED**
MEMBERSHIP SERVICES
MANAGER
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**NICO
RICARD**
PREMIUM SERVICES
MANAGER
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MEMBERSHIP SERVICES



**JON
YANDLE**
SR. MEMBERSHIP
SERVICES SPECIALIST
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615-750-8835



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DEYOUNG**
MEMBERSHIP SERVICES
SPECIALIST
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PHILLABAUM**
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**RICARDO
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**ABBY
TANNER**
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PREMIUM SERVICES



**TEMPLE
RICKE**

**SR. PREMIUM SERVICES
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**HEATH
GALLAGHER**

**PREMIUM SERVICES
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**LINDSAY
RUFOLO**

**PREMIUM SERVICES
SPECIALIST**

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MEMBERSHIP SALES TEAM



**MARTIN
RAMIREZ**

**SR. ACCOUNT EXECUTIVE,
TICKET SALES**

mramirez@nashvillesc.com
615-750-8811



**EMILY
BENN**

**SR. ACCOUNT EXECUTIVE,
GROUP SALES**

ebenn@nashvillesc.com
615-750-8876



**NATE
CURRY**

**ACCOUNT EXECUTIVE,
YOUTH SOCCER**

ncurry@nashvillesc.com
615-750-8869



**JAIR
ADAMS**

**ACCOUNT EXECUTIVE,
TICKET SALES**

jadams@nashvillesc.com
615-750-8886



**ALEJANDRA
SHIELDS**

**ACCOUNT EXECUTIVE,
TICKET SALES**

ashields@nashvillesc.com
615-750-8831



**WILSON
SCHAMBURG**

**ACCOUNT EXECUTIVE,
TICKET SALES**

wschamburg@nashvillesc.com
615-750-8843

CONTACT INFO

WEEKDAY

YOUR MEMBERSHIP SERVICES SPECIALIST IS YOUR PRIMARY CONTACT AT NSC

This includes Membership Questions, Hospitality and Group Outings

YOU CAN REACH OUT TO ANYONE ON THE MEMBERSHIP TEAM IF YOU ARE NOT ABLE TO REACH YOUR MEMBERSHIP SERVICES SPECIALIST

membershipservices@nashvillefc.com
615-750-8800 ext. 3

MATCHDAY

MEMBERSHIP SERVICES TEAM WILL BE AVAILABLE UNTIL GATES OPEN

Once gates are open, we will have limited access to phones and emails.

If you have ticketing issues once you arrive, visit the Box Office on the NE Corner of GEODIS Park by Gate C

MEMBERSHIP TEAM WILL BE LOCATED AT THE SALES AND SERVICE TABLE OR GUEST SERVICES FOR THE ENTIRE MATCH

Sales & Service Table – Behind Section 128/129
Guest Services- NE Corner Behind Section 113



STM BENEFITS



STM BENEFITS

**SIGNIFICANT
SAVINGS ON
SINGLE MATCH
PRICING**



**SEASON
TICKET
MEMBER GIFT**



**FLEXIBLE
PAYMENT
PLANS**



**10%
DISCOUNT
ON NSC
MERCHANDISE**

**FIRST RIGHT
OF REFUSAL
FOR MLS CUP
PLAYOFFS
AND LEAGUES
CUP 2024**



**MEMBER ONLY
EVENTS**



**MOBILE
TICKET
MANAGEMENT**



**OPPORTUNITY
TO PURCHASE
DISCOUNTED
SINGLE MATCH
TICKETS**

**DEDICATED
MEMBERSHIP
SERVICES
SPECIALIST**



**FULL ACCESS
TO MLS
SEASON PASS
ON APPLE TV
WITH 2024
SEASON
TICKET
PACKAGES**



**PRE-SALES TO
GEODIS PARK
EVENTS**



MEMBERSHIP HQ



MEMBERSHIP HQ



MEET YOUR SERVICE TEAM



ACCOUNT MANAGER



FREQUENTLY ASKED QUESTIONS



ACCESS YOUR TICKETS



MEMBERSHIP BENEFITS



[NASHVILLESC.COM/TICKETS/MEMBERS](https://nashvillesc.com/tickets/members)



ACCOUNT MANAGER



ACCOUNT MANAGER

RESELL AND TRANSFER TICKETS

MANAGE TICKETS & PAY INVOICES

The 'My Events' page displays a list of upcoming matches for Nashville SC. Each match entry includes the opponent, date, time, and location, along with a 'Select Event' button.

Event	Date	Time	Location
Nashville SC vs. New York Red Bulls	Sun • Feb 25, 2024	04:00 PM	Nashville, TN — GEODIS Park
Nashville SC vs. LA Galaxy	Sun • Mar 10, 2024	02:00 PM	Nashville, TN — GEODIS Park
Nashville SC vs. Charlotte FC	Sat • Mar 16, 2024	07:30 PM	Nashville, TN — GEODIS Park

The 'Summary' page shows the details of a 2024 Season Ticket Invoice. It includes a payment plan summary with a 24-month schedule, a subtotal of \$20.00, and a next payment due of \$2.86 on 01/01/2024. A 'Make a Payment' button is visible at the bottom.

Item	Amount
SUBTOTAL	\$20.00
LESS PAYMENTS	-\$0.00
2024 TOTAL	\$20.00
NEXT PAYMENT DUE	\$2.86
Due Date	01/01/2024

The 'My SafeTix' page displays a list of tickets for the Nashville SC vs. LA Galaxy match. It includes a 'Your Phone Is Your Ticket' message and a list of tickets with their respective sections and seating.

Ticket	Section	Seating
Sec 106, General Admission		
Sec 106, General Admission		

The 'Payment' page shows the details of a 2024 Season Ticket Invoice. It includes a payment plan summary with a 24-month schedule, a subtotal of \$20.00, and a next payment due of \$2.86 on 01/01/2024. A 'Pay Now' button is visible at the bottom.

Item	Amount
SUBTOTAL	\$20.00
LESS PAYMENTS	-\$0.00
2024 TOTAL	\$20.00
NEXT PAYMENT DUE TODAY	\$2.86

The 'Transfer Tickets' page allows users to add a new recipient or select an existing recipient to transfer selected tickets. It includes a form for adding a new recipient with fields for first name, last name, email, and a message (optional).

Add a New Recipient

First Name *
Last Name *
Email *
Message (Optional)

Cancel Transfer



NASHVILLE SC APP



NASHVILLE SC APP

**ACCESS
ACCOUNT
MANAGER
AND
TICKETS**



**ACCESS
TEAM STORE
DISCOUNT**



**KEEP UP
TO DATE
WITH ALL
THE TEAM
NEWS**

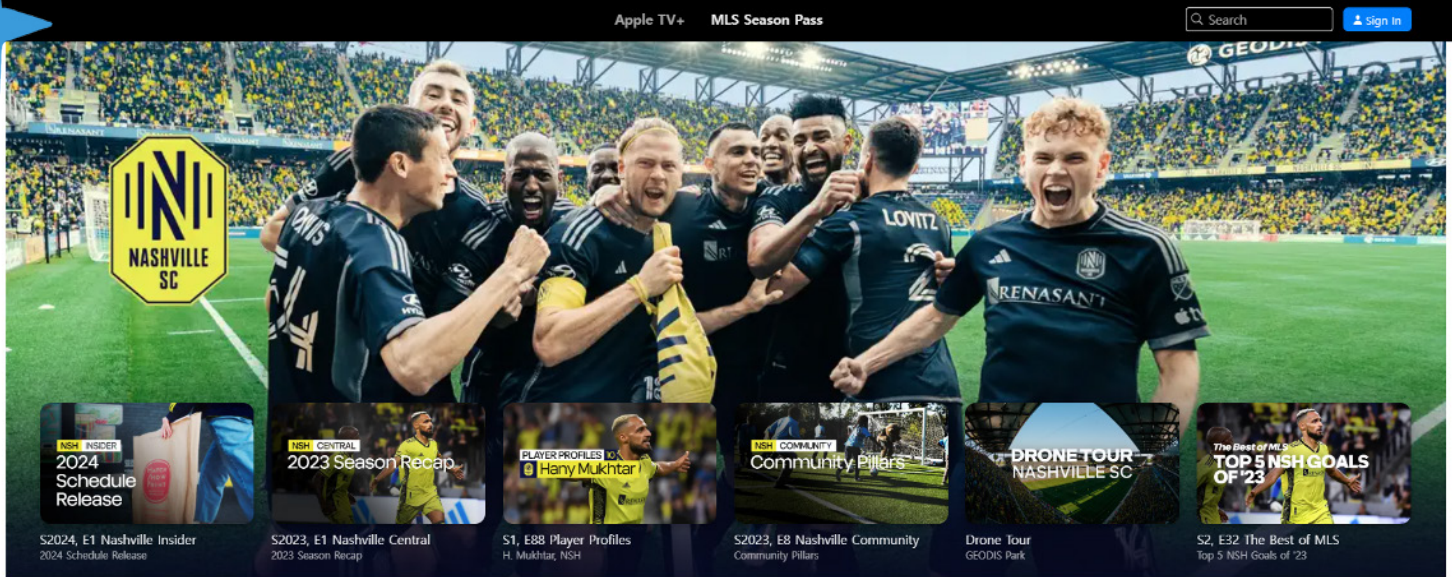




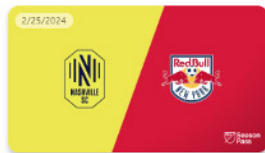
**MLS
SEASON
PASS**



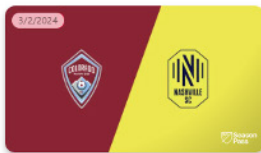
MLS SEASON PASS



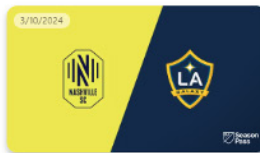
Live Schedule >



Nashville vs. New York



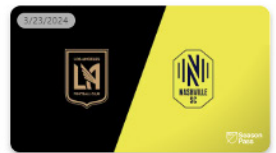
Colorado vs. Nashville



Nashville vs. LA



Nashville vs. Charlotte



LAFC vs. Nashville

**ALL 2024
MEMBERS
WILL RECEIVE
ACCESS TO
MLS SEASON
PASS**

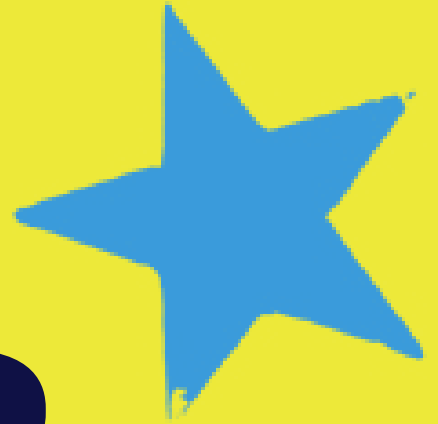


**A UNIQUE
LINK WAS
SENT ON
FEBRUARY 1ST
TO NEW AND
RENEWED
SEASON
TICKET
MEMBERS**



**NO
BLACKOUTS,
OR
RESTRICTIONS
ON ALL MLS
MATCHES**





AUTO RENEWAL BENEFITS



AUTO RENEWAL BENEFITS

AUTO OPTS YOU INTO THE FOLLOWING SEASON



AUTO OPTED IN FOR LEAGUES CUP HOME MATCHES

Members that don't
opt out will receive:

Normal season tickets for
these tournaments at same
price for every match, we host



SAME SEATS AT THE LOWEST PRICE GUARANTEED



WINDOW OF TIME TO MAKE CHANGES TO ACCOUNT

Opting out process
occurs during July

Seat Relocation/Upgrade
comes at later date



12 MONTH PAYMENT PLAN OPTION



AUTO OPTED IN FOR MLS CUP PLAYOFFS HOME MATCHES

Members that don't
opt out will receive:

Normal season tickets for
these tournaments at same
price for every match, we host





GEODIS PARK



POLICIES & GUIDELINES



GEODIS PARK

CLEAR BAG POLICY

Clear bags may not exceed
12" x 6" x 12"

In place of a clear bag, you may bring
a one-gallon clear plastic freezer bag

OR

a small clutch bag, no larger than
4.5" x 6.5"



CLEAR BAG POLICY



CASHLESS VENUE



**ANY QUESTIONS PLEASE CONTACT YOUR
MEMBERSHIP SERVICES SPECIALIST**

STADIUM MAP



[NASHVILLESC.COM/GEODISPARK/ABOUT/MAP](https://nashvillesc.com/geodispark/about/map)

PARKING LOTS



NASHVILLESC.COM/GEODISPARK/PARKING/



WELCOME

||N||

