



2024 RIVER CLUB MATCHDAY GUIDE

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WELCOME TO THE 2024 CREW SEASON

We are so excited to see you at Lower.com Field this season! Get ready to witness thrilling victories, unforgettable moments, and the electric atmosphere of Lower.com Field. We thank you for your continued support and passion for the Club as it fuels our determination to excel on and off the pitch.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. If you have any questions or need assistance, please do not hesitate to reach out. We are here to ensure that your experience as a River Club member is nothing short of extraordinary.

Glory to Columbus!

The Premium Service Team

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COLUMBUS CREW PREMIUM SERVICE TEAM



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PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

- | | | | |
|--|--|--|---|
| ■ FLETCHER | ■ POWERPLANT | ■ MCCONNELL GARAGE | ■ NEIL AVE GARAGE |
| ■ HOCKING | ■ GARAGE | ■ FRONT ST. GARAGE | ■ BELMONT LOTS |
| ■ 530 SPRING | ■ NORTH | ■ BRODBELT LOT | ■ ARENA GARAGE |
| ■ 600 SPRING | | ■ MARCONI GARAGE | |

ARRIVING AT LOWER.COM FIELD



ARRIVING AT THE MATCH

lower.com FIELD



PREMIUM PARKING

FLETCHER
HOCKING
530 SPRING
600 SPRING

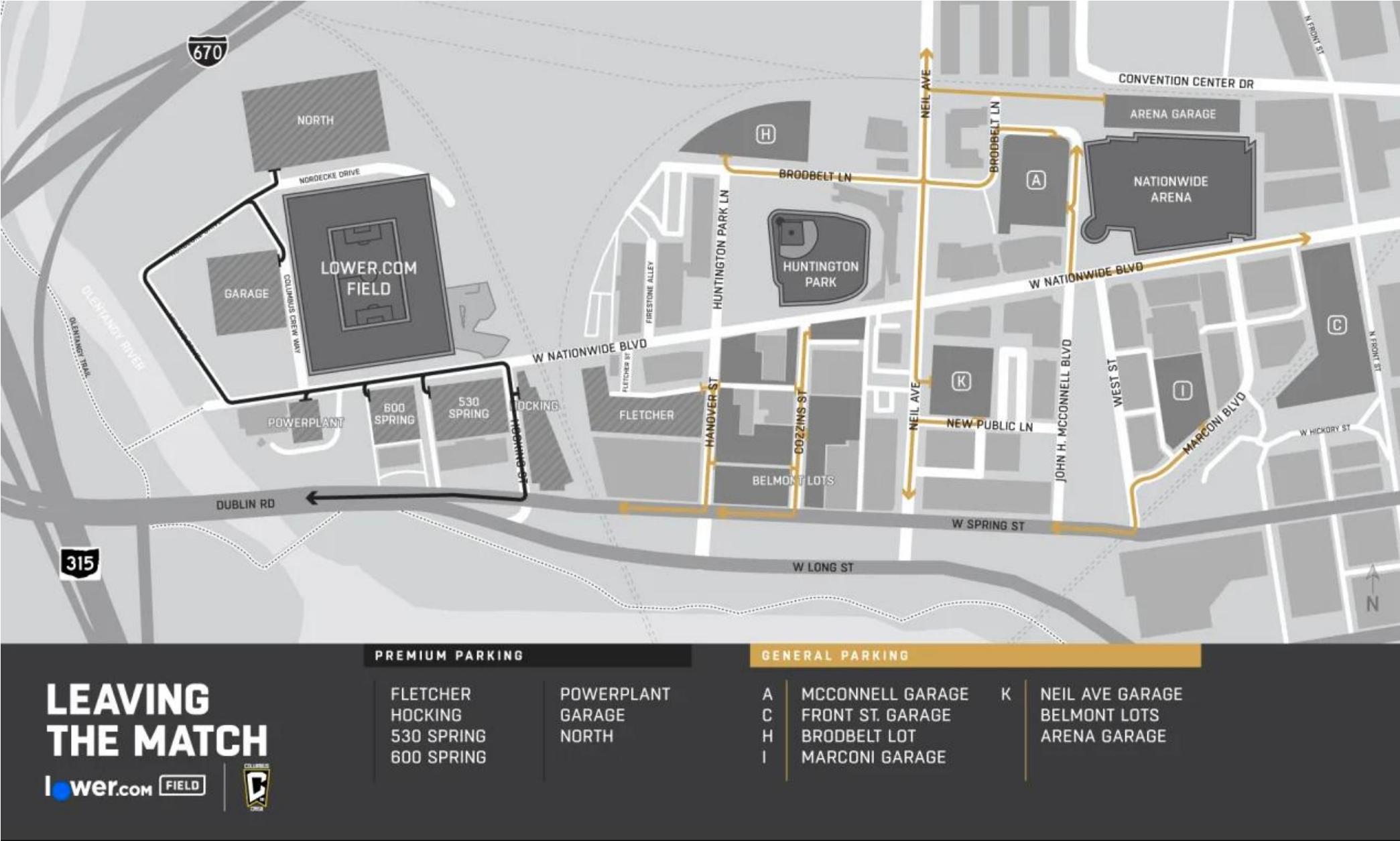
POWERPLANT
GARAGE
NORTH

GENERAL PARKING

A | MCCONNELL GARAGE
C | FRONT ST. GARAGE
H | BRODBELT LOT
I | MARCONI GARAGE

K | NEIL AVE GARAGE
BELMONT LOTS
ARENA GARAGE

EXITING AT LOWER.COM FIELD



LOWER.COM FIELD MATCHDAY INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
 - Download the app [here](#)
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

- **EXPRESS ENTRY**

- Lower.com Field offers Express Entry featuring seamless and quick access into the stadium through Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)
- Express Entry is also available at all Clubs and Lounges.

- **CREW TEAM SHOP DISCOUNT**

- Season Ticket Members receive a 10% discount at the Crew team shop.
- Present your 2024 STM Benefits Card at checkout to receive your discount.
 - Located on your Crew App under Tickets

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Clutch bags smaller than 5"x8"x1" are permitted into Lower.com
- Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.
 - All bags are subject to inspection and may be refused.
- Guests must take prohibited bags either back to their vehicle or may utilize the Bag Check tent located on the sidewalk between the AEP and CoverMyMeds Gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
 - Lower.com Field is not a part of the Arena District DORA.

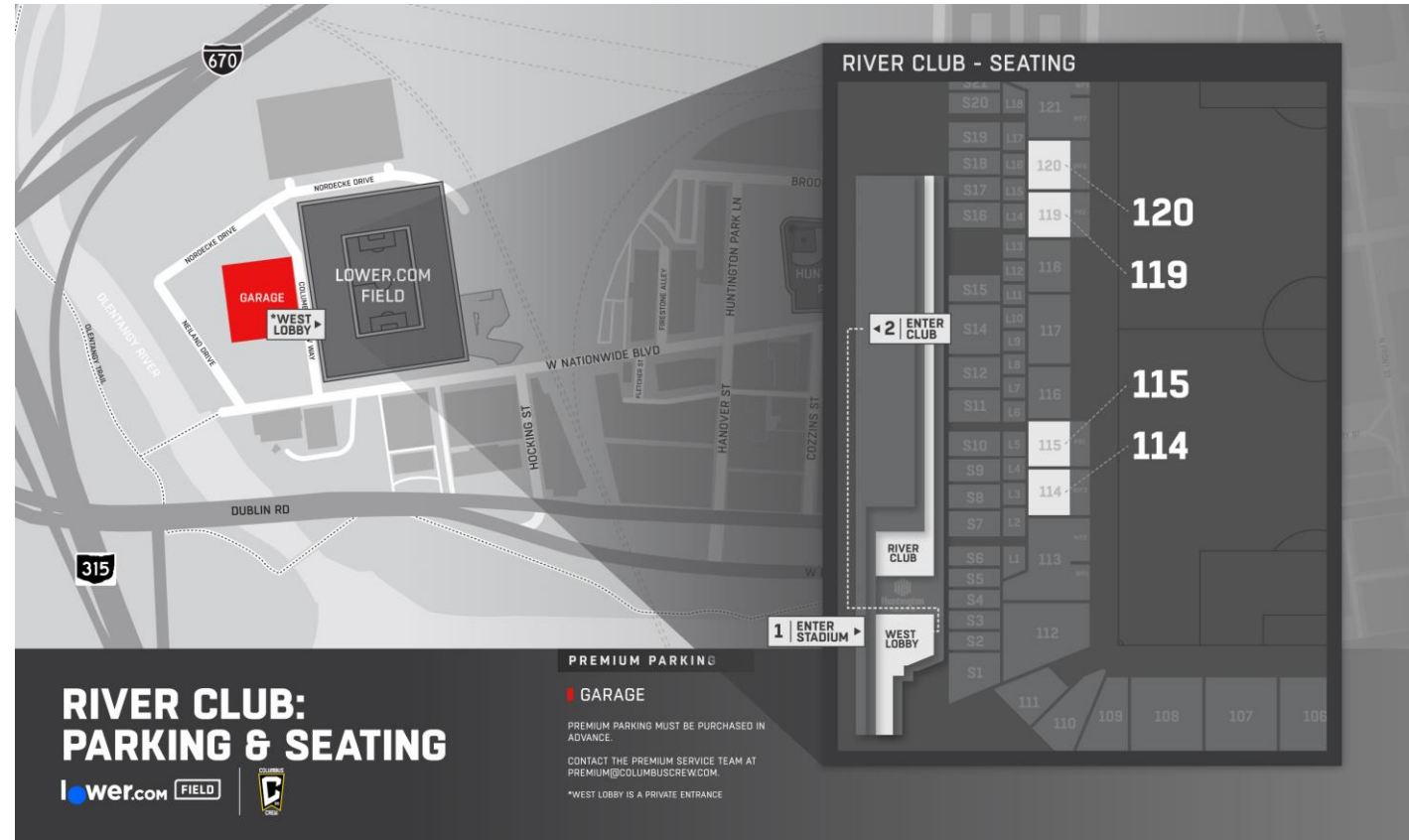
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more [click here](#).



ACCESSING THE RIVER CLUB

- After you or your guest has parked, enter through the West Lobby.
- The West Lobby is located at 96 Columbus Crew Way, north of the CoverMyMeds Gate.
- Go through security and get your ticket(s) scanned, then walk straight out of the West Lobby and take a left on the main concourse.
- On the concourse, you will see the River Club south doors, take a left around to the main doors.
- At the main doors of the River Club, your ticket(s) will be scanned one more time and you will receive a wristband.
- The wristband you receive will grant you access in and out of the River Club.



FOOD AND BEVERAGE IN THE RIVER CLUB

- **FOOD and BEVERAGE**

- Food and beverage can be purchased in the River Club.
- Ordering is done in person at the concession areas in the River Club.
- Beverages for purchase at the Patrón Bar:
 - Domestic Beer
 - Craft Beer
 - House wine
 - Liquor
 - Assorted Soda
 - Aquafina Water

- **RIVER NORTH CONCESSION STAND**

- We will be featuring new food options in the north concession stand throughout the season.
- This stand will provide a unique food menu that will rotate quarterly.

- **STATION 96 CONCESSION STAND**

- Station 96 is located on the south end of the club and is where you can purchase stadium favorites such as hot dogs, chicken tenders, and soft pretzels.
- There will be new upscale options added to the menu that will rotate every few matches.



COLUMBUS



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THANK YOU!