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2024

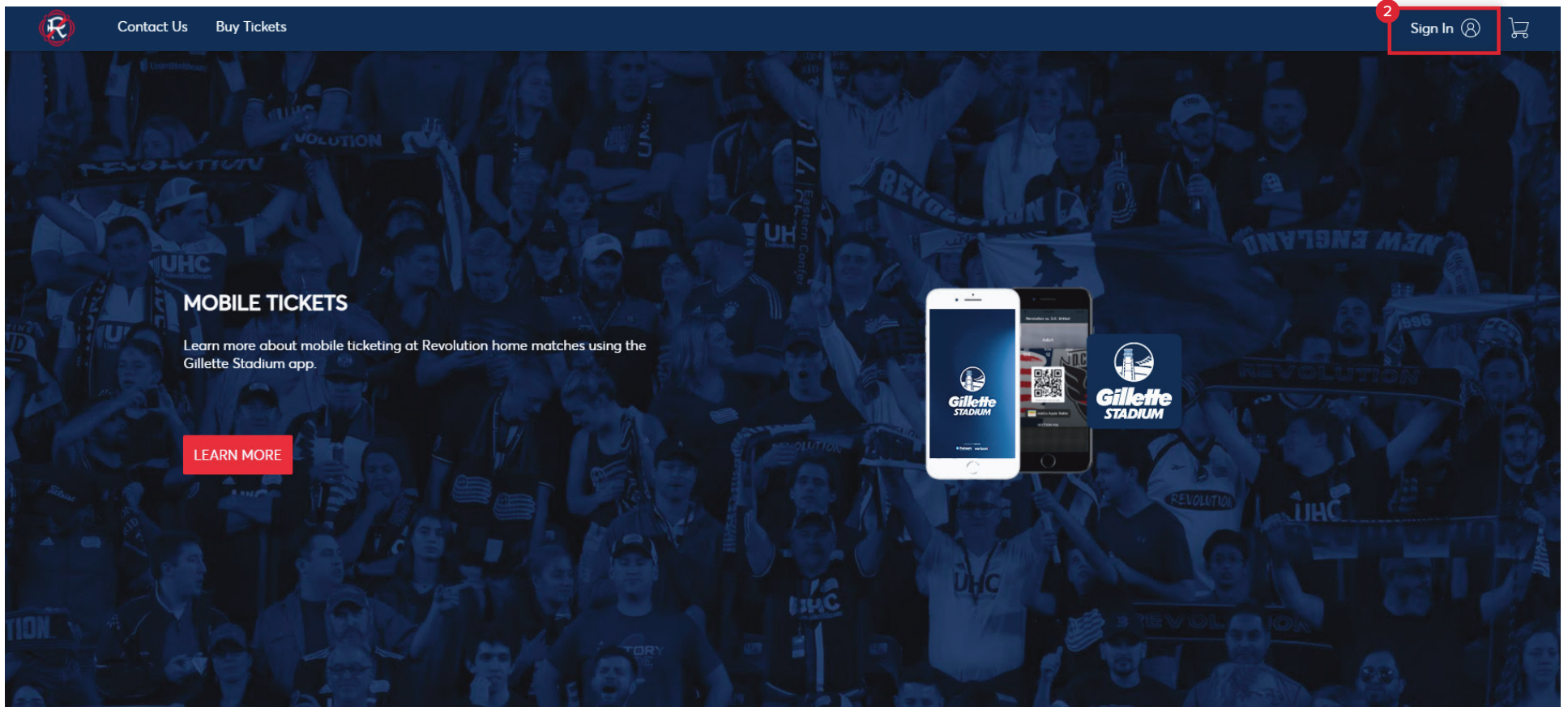
ACCOUNT MANAGER

DESKTOP TICKETING GUIDE

ACCESSING YOUR TICKETS

TUTORIAL

ACCESSING YOUR TICKETS



1 Go to
<https://am.ticketmaster.com/revolution/#/>

2 Click “SIGN IN” in the top right corner

ACCESSING YOUR TICKETS

Sign In to New England Revolution

Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your New England Revolution ticket account and your Ticketmaster account.

New England Revolution ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and New England Revolution [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)

Sign In to New England Revolution

Powered by *ticketmaster*

It's Time to Update Your Password

As part of the Ticketmaster account system, we periodically ask fans to reset their Ticketmaster password, preferably to a new password that you haven't already used with this account.

[Let's get you a new password.](#)

Email Address

Password

☐ Remember Email [Forgot Password?](#)

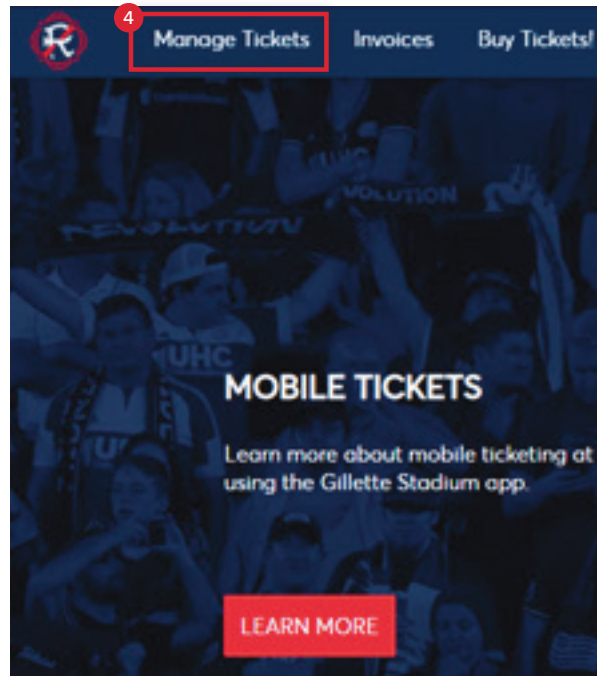
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and New England Revolution [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)

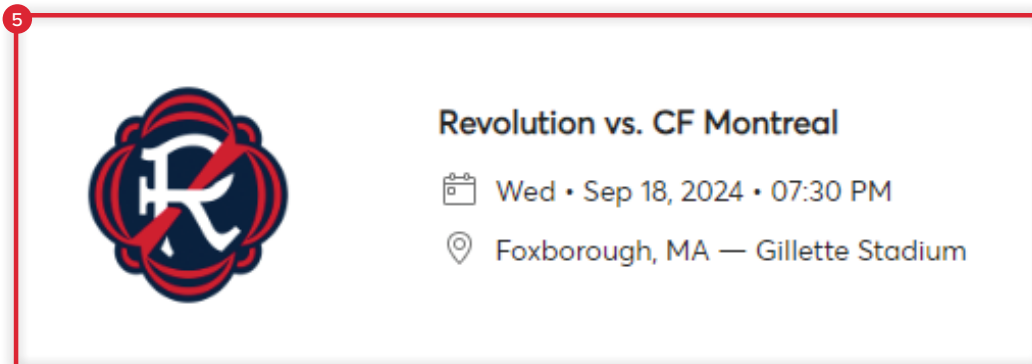
3 Enter Your Account Credentials

IMPORTANT: Initially, you may need to change your password to keep your account secure and make it easier to log into your account moving forward.

ACCESSING YOUR TICKETS



4 Select MANAGE TICKETS

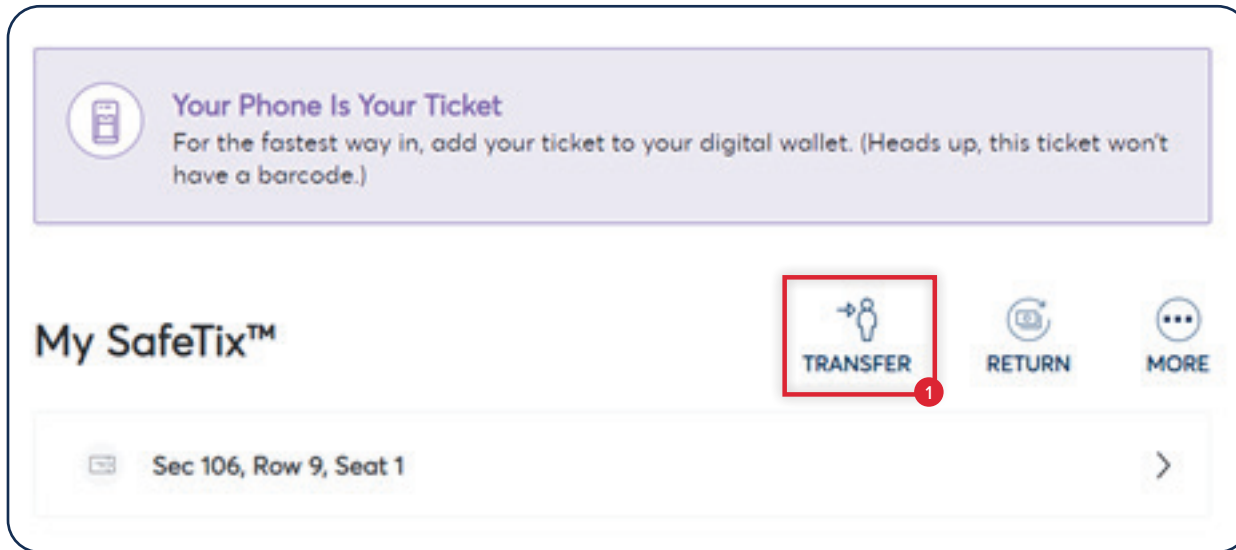


5 Then select the game you'd like to manage

TRANSFERRING YOUR TICKETS

TUTORIAL

TRANSFERRING YOUR TICKETS

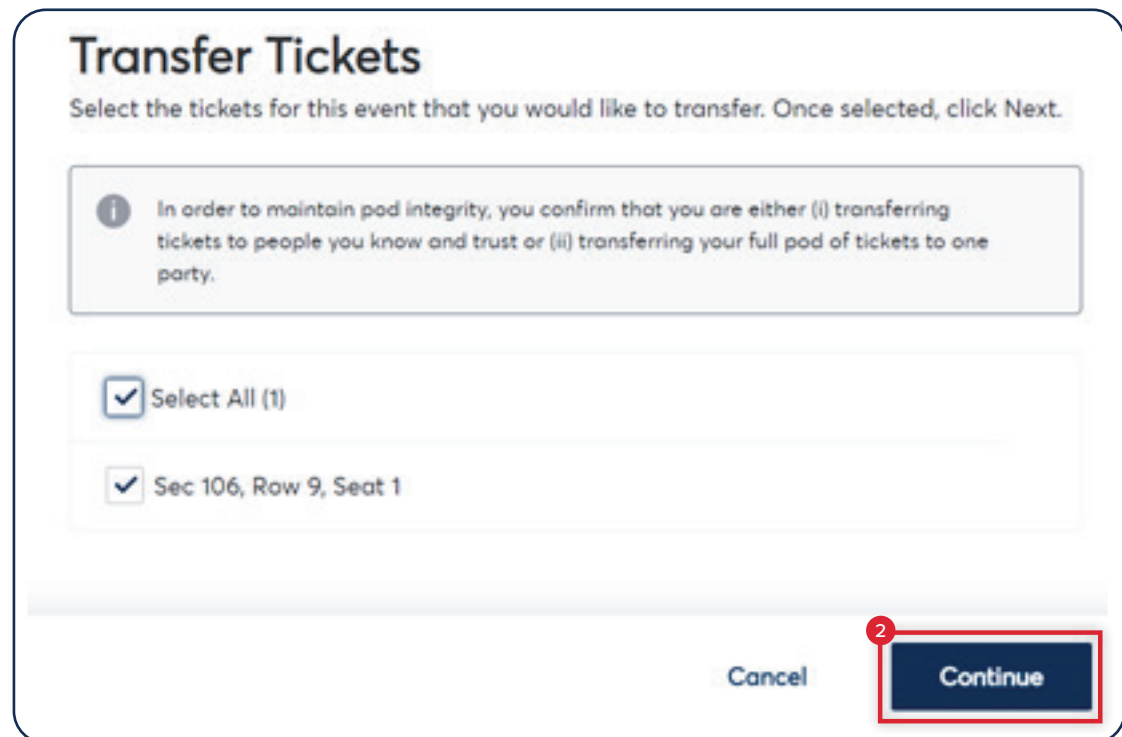


1

Once you've logged into your account and selected your match, select TRANSFER


2

Then select which seats you want to Transfer and select CONTINUE



2

TRANSFERRING YOUR TICKETS



Revolution vs. CF Montreal
Wed • Sep 18, 2024 • 07:30 PM
Foxborough, MA — Gillette Stadium

TICKETS SELECTED FOR TRANSFER [EDIT](#)
Sec 104, Row 13, Seat 2

Transfer Tickets

Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Select Recipient

There are no recipient matching your search criteria.

[Add a New Recipient](#)

First Name *

Last Name *

Email *

Message (Optional)

255 Character(s) Remaining

Cancel

Transfer

3 Enter your guest's contact information and select TRANSFER

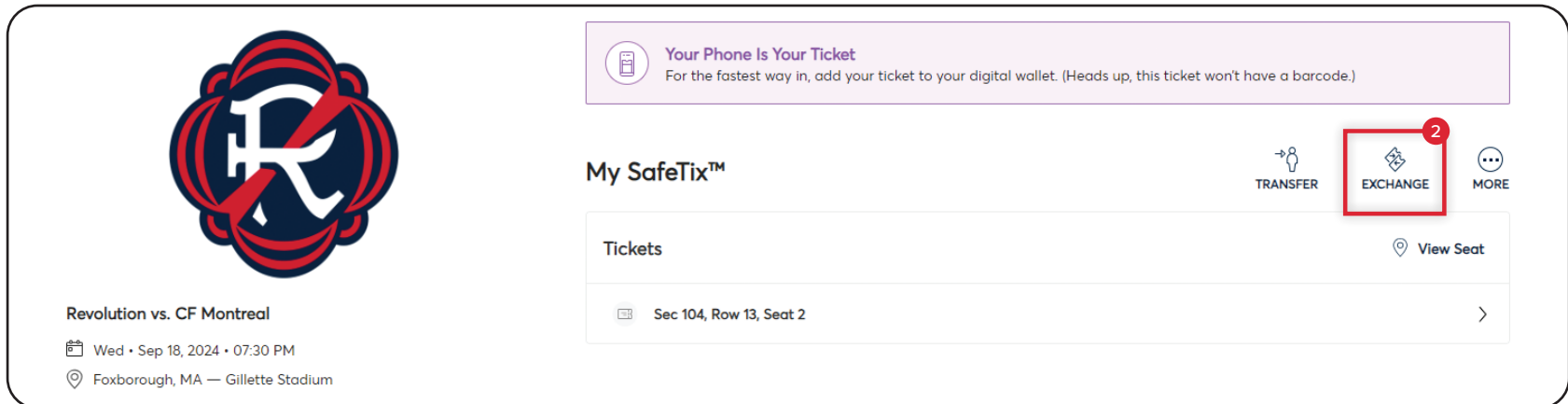
EXCHANGING YOUR TICKETS

TUTORIAL

EXCHANGING YOUR TICKETS




- 1 Go to the match you'd like to exchange out of and click SELECT EVENT



- 2 Then click EXCHANGE

EXCHANGING YOUR TICKETS



Revolution vs. CF Montreal
Wed • Sep 18, 2024 • 07:30 PM
Foxborough, MA — Gillette Stadium

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Tickets

☒ Select All (1)


☒ Sec 104, Row 13, Seat 2

Cancel

Continue


-
-
- 3 Select which seats you'd like to exchange out of, then click CONTINUE

EXCHANGING YOUR TICKETS




Revolution vs. FC Cincinnati
Sun • Mar 17, 2024 • 02:00 PM
Foxborough, MA — Gillette Stadium

Select Event



Revolution vs. Chicago Fire FC
Sat • Mar 23, 2024 • 02:00 PM
Foxborough, MA — Gillette Stadium

Select Event

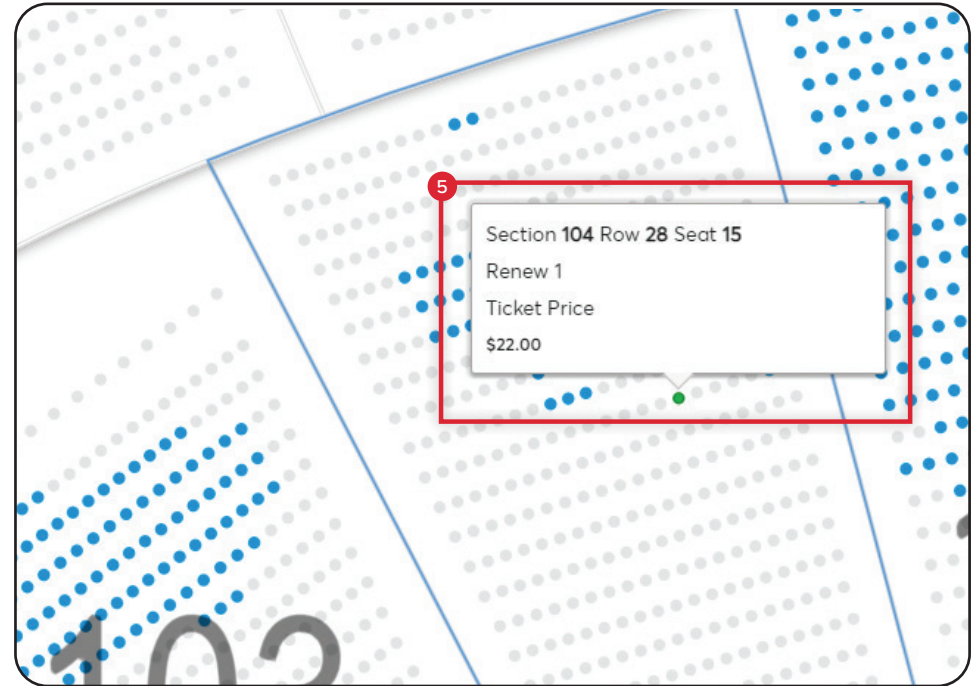


Revolution vs. Charlotte FC
Sat • Apr 06, 2024 • 07:30 PM
Foxborough, MA — Gillette Stadium

Select Event

- 4 Choose which match you'd like to exchange into, then click **SELECT EVENT**

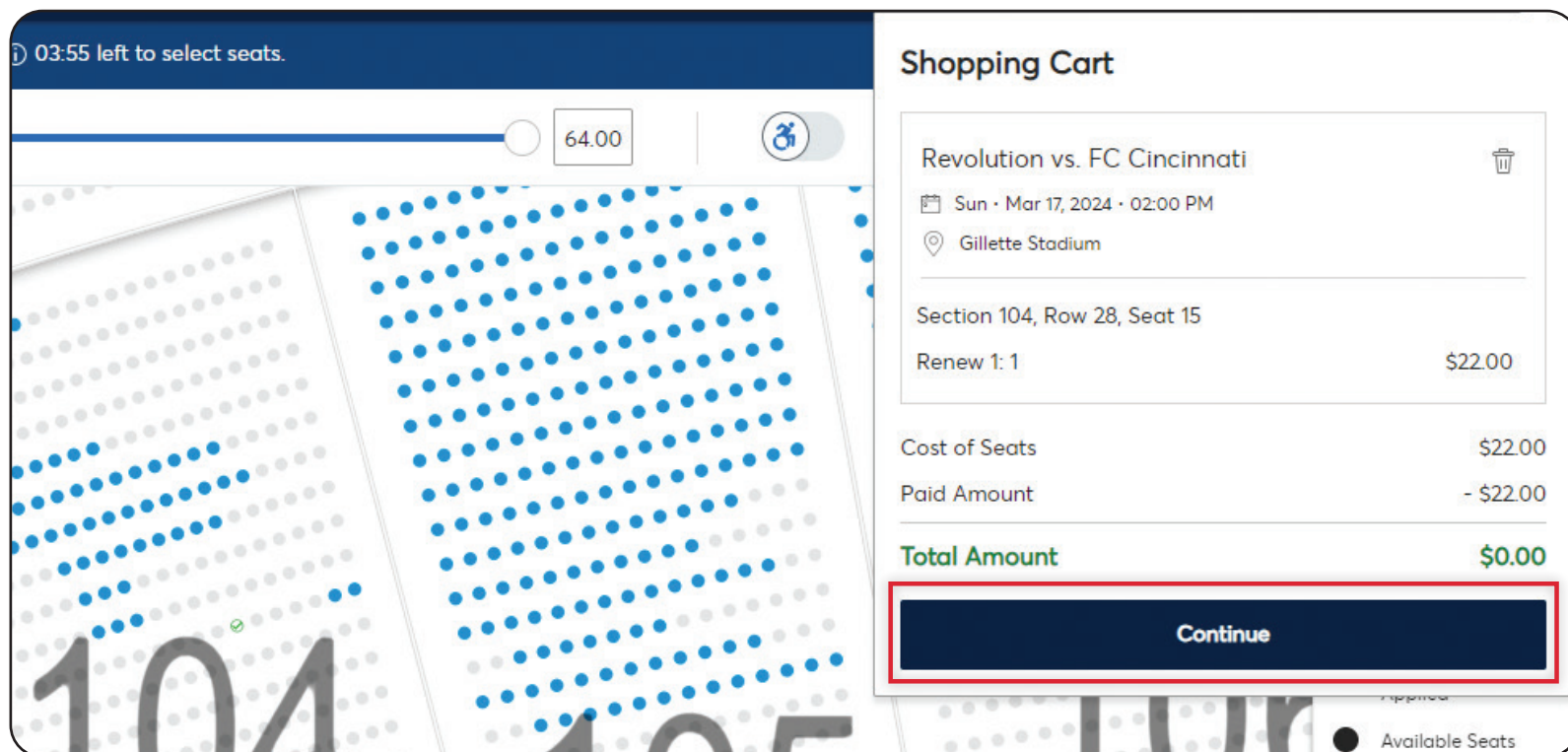
EXCHANGING YOUR TICKETS



- 5 Select the section and seats you'd like your new tickets to be

NOTE: You will not be charged any amount if choosing seats in the same pricing category as your original seats, if you select seats in a higher category, you will be charged the difference of the per-ticket cost

EXCHANGING YOUR TICKETS




- 6 Once you've selected seats, you can click on the Cart icon in the top right and then click CONTINUE

EXCHANGING YOUR TICKETS

Review the details of your exchange

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event




Revolution vs. FC Cincinnati
QTY: 1 Ticket
Sun • Mar 17, 2024 • 02:00 PM
Gillette Stadium

New Tickets

Section 104, Row 28, Seat 15

Event selected for Exchange



Revolution vs. CF Montreal
QTY: 1 Ticket
Wed • Sep 18, 2024 • 07:30 PM
Gillette Stadium

Tickets Selected for Exchange

Sec 104, Row 13, Seat 2

Summary

Cost of New Seats:	\$22.00
Section 104, Row 28, Seat 15	\$22.00
Applied Credits:	\$22.00
Total cost of new seats:	\$22.00
Applied Credits:	-\$22.00
Total Amount Due:	\$0.00

Note: Review your selections, your current seats won't be exchanged until you click submit.

7 **Submit**

7 Review all of the details of your exchange and then click SUBMIT

NOTE: If you've selected seats in a higher pricing category, you will see the difference listed in the "Total Amount Due", otherwise that amount will be \$0

You may also see a pricing difference if you are on an active payment plan and the game you have exchanged out of has not been paid for yet

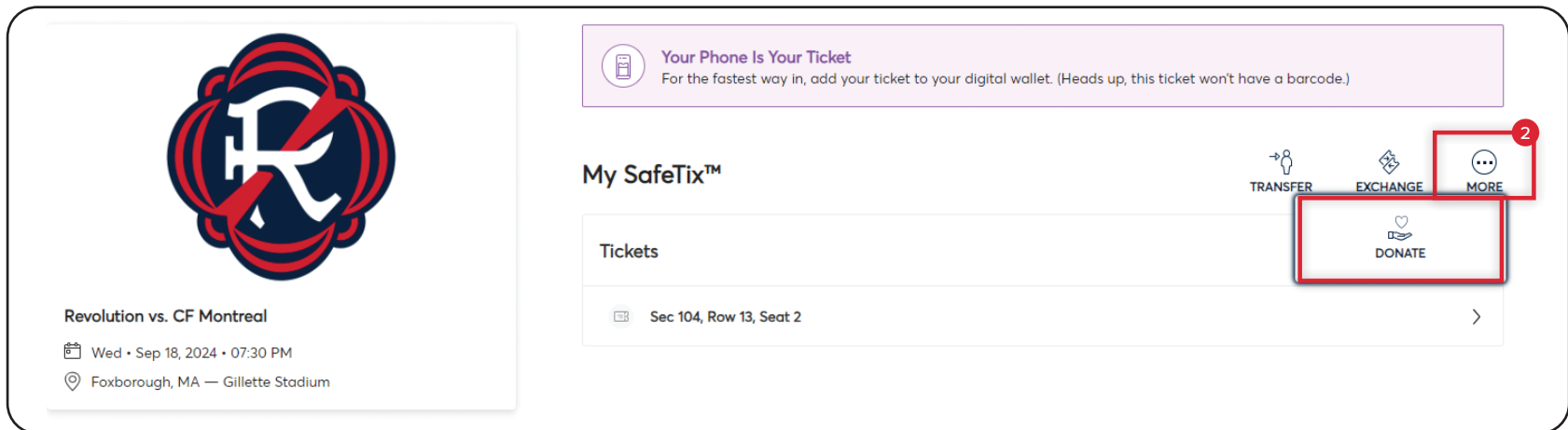
DONATING YOUR TICKETS

TUTORIAL

DONATING YOUR TICKETS




- 1 Go to the match you'd like to donate tickets for and click SELECT EVENT



- 2 Then click MORE and DONATE

DONATING YOUR TICKETS



Revolution vs. CF Montreal
Wed • Sep 18, 2024 • 07:30 PM
Foxborough, MA — Gillette Stadium

Donate Tickets

Tickets

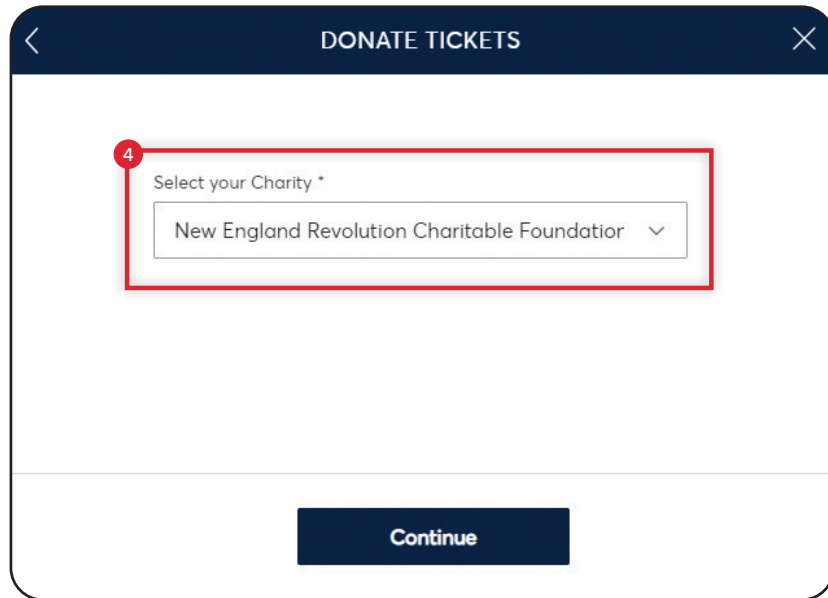
☒ Select All (1)

☒ Sec 104, Row 13, Seat 2

Cancel**Continue**

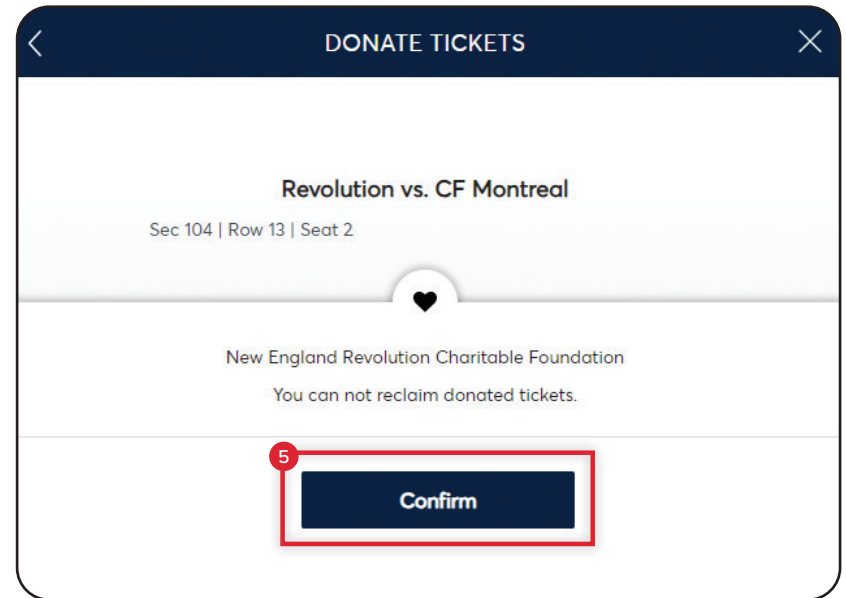
-
-
- 3 Select which seats you'd like to exchange out of, then click CONTINUE

DONATING YOUR TICKETS



The screenshot shows a mobile app interface titled "DONATE TICKETS". At the top, there is a dark blue header with a back arrow on the left and a close "X" icon on the right. Below the header, a white box contains the text "Select your Charity *" and a dropdown menu showing "New England Revolution Charitable Foundator" with a downward arrow. A red rectangle highlights this dropdown menu, and a red circle with the number "4" is positioned at the top left corner of the rectangle. At the bottom of the screen, there is a dark blue button labeled "Continue".

- 4 Click on SELECT CHARITY NAME and then select NEW ENGLAND REVOLUTION CHARITABLE FOUNDATION, then click CONTINUE



The screenshot shows the same "DONATE TICKETS" screen, but now it displays the ticket details. The header is the same. Below the header, the text "Revolution vs. CF Montreal" is centered, followed by "Sec 104 | Row 13 | Seat 2". Below this, there is a heart icon. Underneath the heart icon, the text "New England Revolution Charitable Foundation" is displayed, followed by "You can not reclaim donated tickets." At the bottom of the screen, there is a dark blue button labeled "Confirm". A red rectangle highlights this button, and a red circle with the number "5" is positioned at the top left corner of the rectangle.

- 5 Click CONFIRM to donate your tickets. Please note, tickets cannot be reclaimed once donated.

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THANK YOU

If you have any additional questions, please call **877-GET-REVS**
or email cs@revolutionsoccer.net