

WiFi Calling FAQs

What is WiFi Calling?

WiFi calling behaves just like a regular phone call and you can use all the same features you're used to as you would with any other phone call. With WiFi calling, the call is routed to a WiFi network instead of your phone service provider's network.

Why enable WiFi Calling?

There are multiple benefits to using the WiFi Calling feature on your smartphone. Most importantly, it allows you to make or receive calls even when you have poor or non-existent network coverage.

What Carriers are Supported in the US?



What Phones are Supported?

1. Any iPhone 5c or newer running iOS 10.3 or newer.
2. Any Android phone running Android OS 6.0 or newer.

What are the Requirements to Enable WiFi Calling?

Join any WiFi network with internet access.

Can I Enable WiFi Calling on Stadium WiFi?

We recommend enabling WiFi Calling before you come to Lower.com Field. However, you can enable WiFi Calling at Lower.com Field on Stadium WiFi as long as you complete the WiFi registration process.

If you have any technical issues, please call Crew IT at 614-699-2966
or visit Koorsen Guest Services

iPhone Instructions

Make a call with Wi-Fi Calling

With Wi-Fi Calling, you can make or receive a phone call if you have a Wi-Fi connection in an area with little or no cellular coverage. Learn how to make a voice call using Wi-Fi Calling.

Place Wi-Fi calls from your iPhone

To turn on Wi-Fi calling, go to Settings > Phone > Wi-Fi Calling. You might need to enter or confirm your address for emergency services.

If Wi-Fi Calling is available, you'll see "Wi-Fi" in the status bar while viewing Control Center. Then your calls will use Wi-Fi Calling.

When cellular service is available, your iPhone uses it for emergency calls. If you turned on Wi-Fi Calling and cellular service isn't available, emergency calls might use Wi-Fi calling. Your device's location may be used to aid response efforts when you place an emergency call, regardless of whether you enable Location Services.



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Android Instructions

Make calls over Wi-Fi

In some cases, you can call people over a Wi-Fi connection instead of a mobile carrier. Not all carriers support calls over Wi-Fi.

Before you can make calls over Wi-Fi, you'll need to turn on the feature in your settings.

Important: Some of these steps only work on Android 6.0 and up. [Learn how to check your Android version.](#)

Turn on Wi-Fi calling

Important: You may incur additional charges for making calls over Wi-Fi, so check with your mobile service provider for details.

Use a mobile carrier's Wi-Fi calling

1. Open the Phone app .
2. Tap More  > **Settings**.
3. Tap **Calls**.
4. Tap **Wi-Fi calling**. If you don't see this option, it's because your carrier doesn't support this feature.
 - You can use Wi-Fi calling without a service on some carriers.
 - If your carrier doesn't offer Wi-Fi calling, you can still do so through a voice over IP service.

Place a call using Wi-Fi

Once you've set up Wi-Fi calling, you can make a call over Wi-Fi just like any other call. When you're connected to the internet, you'll see "Internet Call" or "Wi-Fi calling" on the notification screen.

When you're not connected to Wi-Fi, your calls will use your mobile carrier, if you have one.

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