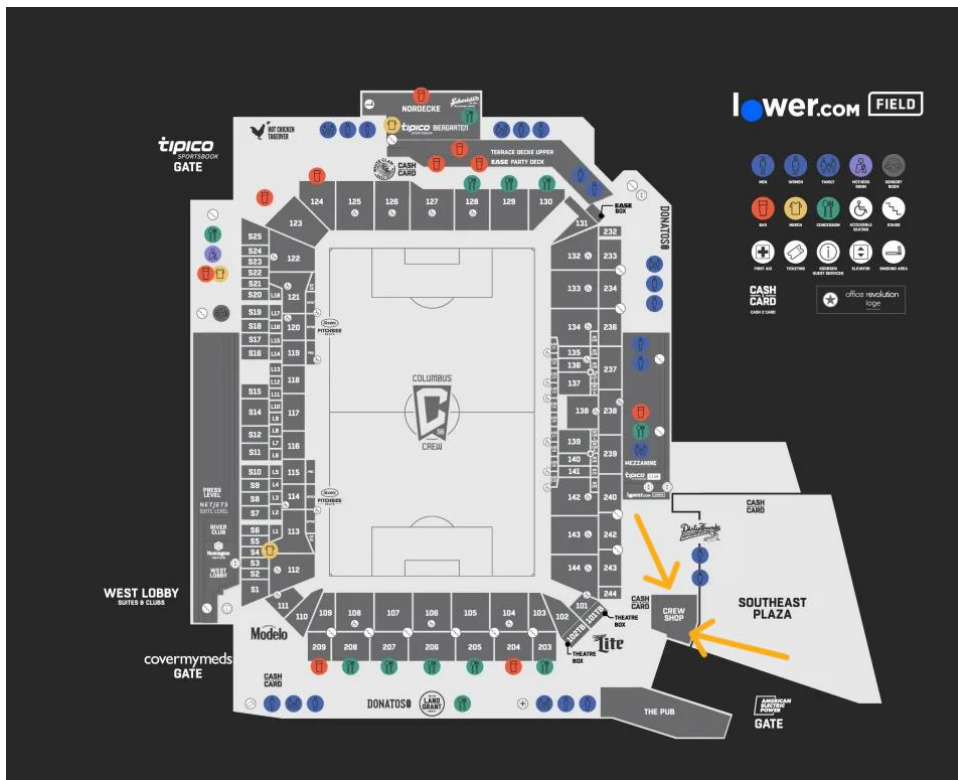


2023 Columbus Crew Retail Cloud

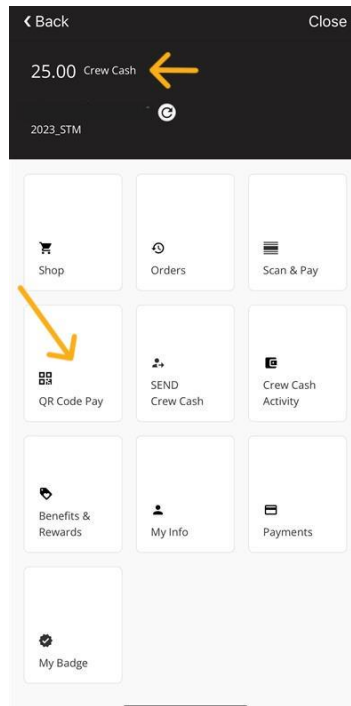


1. Visit the Crew Shop near the AEP Gate (Southeast).

2. Pick out your items and take it to the register. The Crew Shop employee will ring up your items.



3. In the Crew App, select Matchday and Access My Wallet.



4. Your Crew Cash balance will be displayed at the top. You will need to let the Crew Shop employee know the amount. Then click QR Code Pay.



5. The Crew Shop employee will scan the QR code. Crew Cash will be applied to your transaction. If you have an additional balance, select your payment method. You can pay with Apple Pay, Google Pay, or tap and pay with your physical card.

If you have any technical issues, please call 614-699-2966