



# **2023 TIPICO SPORTSBOOK CLUB MATCHDAY GUIDE**

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# WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the Tipico Sportsbook Club at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team  
[Premium@ColumbusCrew.com](mailto:Premium@ColumbusCrew.com)





# 2023 CREW HOME SEASON SCHEDULE

<div>WHITE</div> <div></div> <div>SATURDAY <b>MAR. 4</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>MAR. 25</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 1</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 15</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 29</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>MAY 13</b> 7:30 PM KICKOFF</div>
<div>WHITE</div> <div></div> <div>WEDNESDAY <b>MAY 17</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY <b>MAY 31</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUN. 3</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUN. 24</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUL. 1</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUL. 8</b> 7:30 PM KICKOFF</div>
<div>GOLD</div> <div></div> <div>SUNDAY <b>AUG. 20</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>AUG. 26</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY <b>SEP. 20</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>SEP. 30</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>OCT. 21</b> KICKOFF TBD</div>	

# COLUMBUS CREW PREMIUM SERVICE TEAM



**Katherine Tran**  
Senior Director, Premium, Membership  
Services, & Event Hospitality

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Senior Manager, Premium &  
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**Marisa Williams**  
Manager, Premium Services

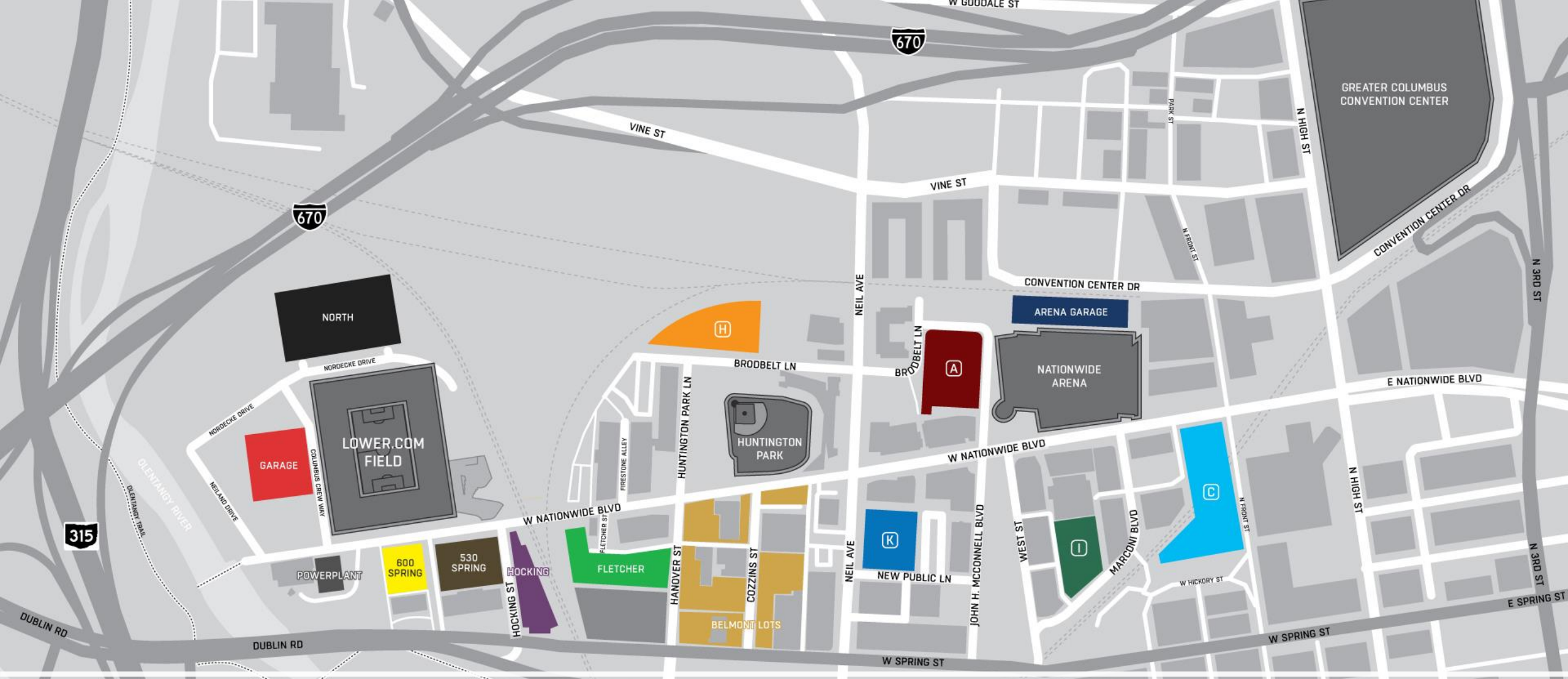
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Representative

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# PARKING AT LOWER.COM FIELD

## MATCHDAY LOT KEY

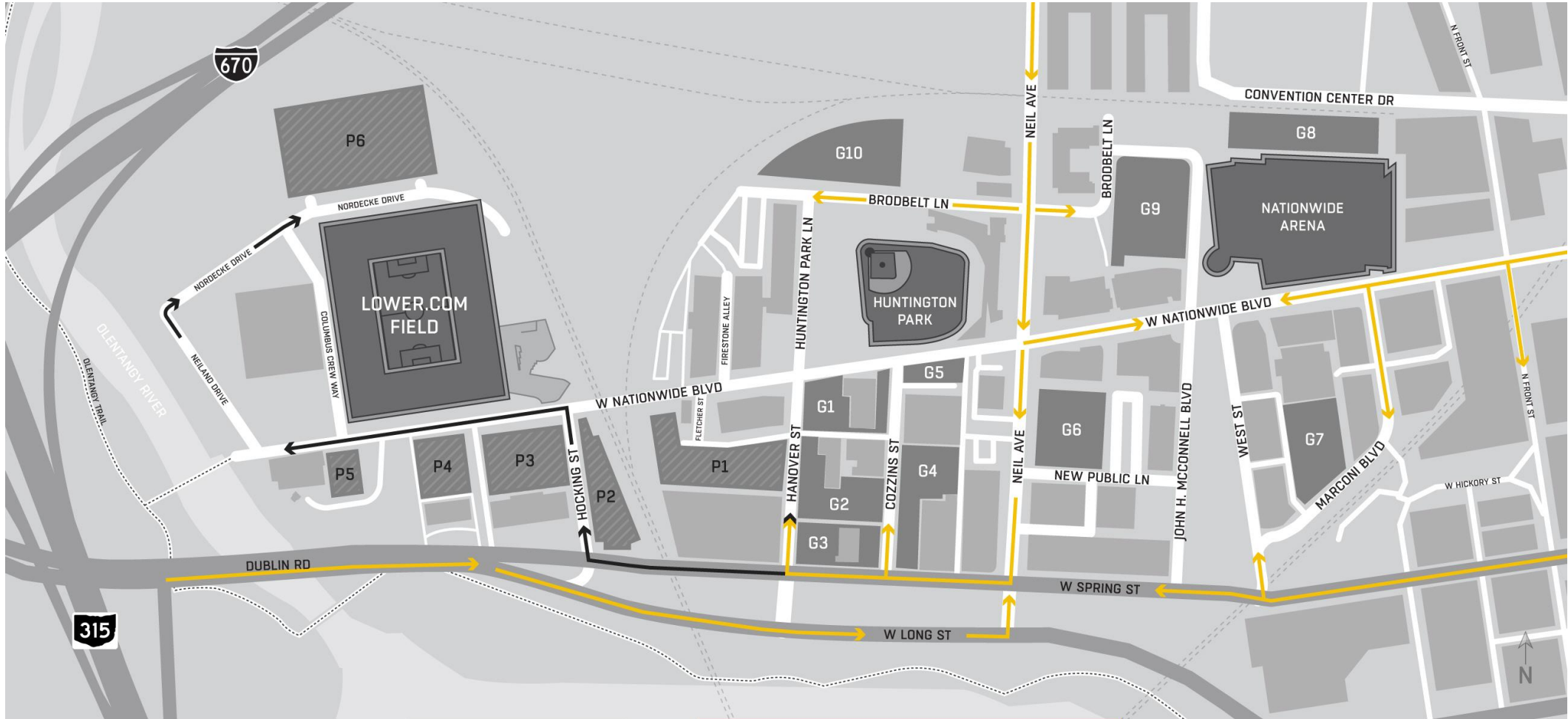
FLETCHER  
HOCKING  
530 SPRING  
600 SPRING

POWERPLANT  
GARAGE  
NORTH

A  
C  
H  
I  
MCCONNELL GARAGE  
FRONT ST. GARAGE  
BRODBELT LOT  
MARCONI GARAGE

K  
NEIL AVE GARAGE  
BELMONT LOTS  
ARENA GARAGE

# ARRIVING AT LOWER.COM FIELD



## ARRIVING AT THE MATCH

lower.com FIELD



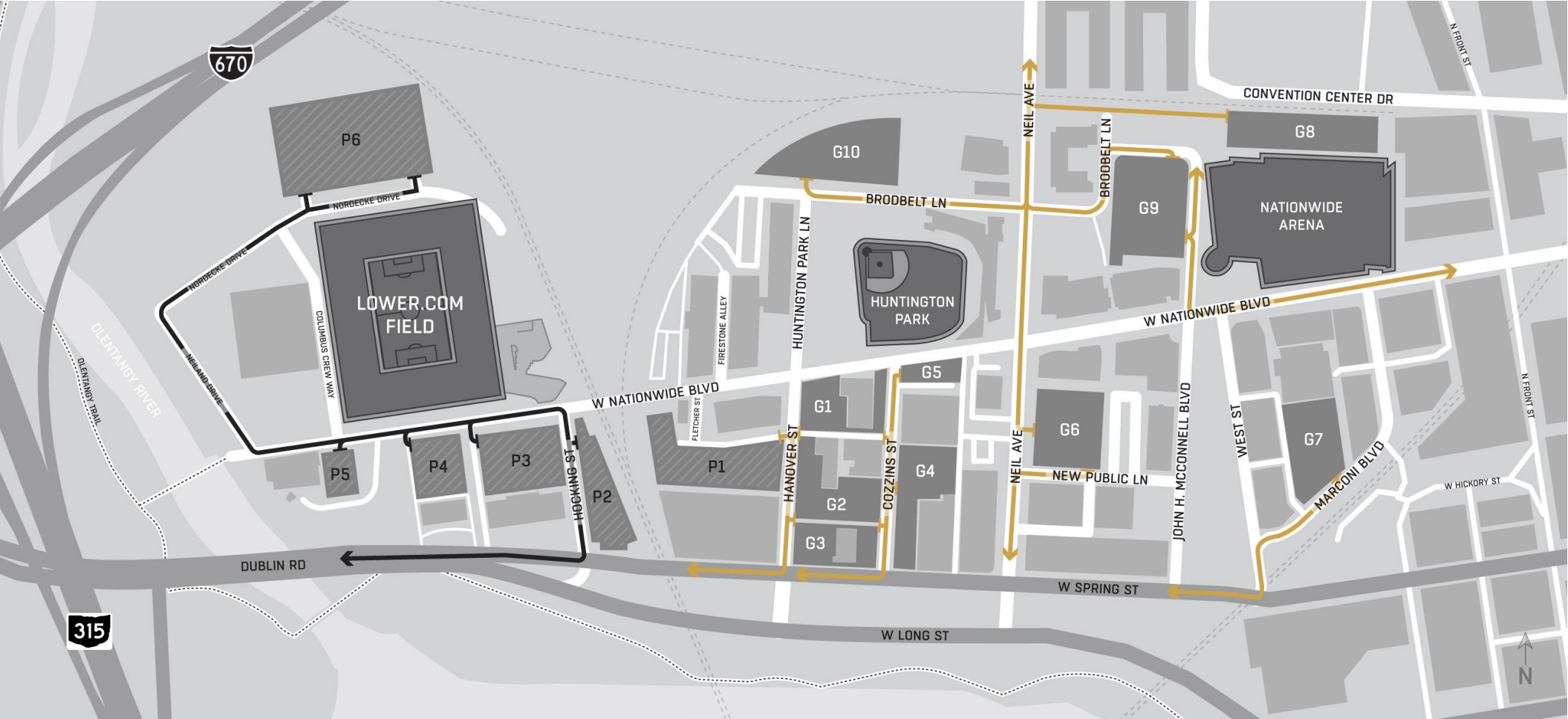
### PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

### GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT

# EXITING AT LOWER.COM FIELD



## LEAVING THE MATCH

lower.com FIELD



### PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

### GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT



# LOWER.COM FIELD STADIUM INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
  - Download the app [here](#)
  - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to [Premium@columbuscrew.com](mailto:Premium@columbuscrew.com) with any ticketing questions or concerns.

- **EXPRESS ENTRY**

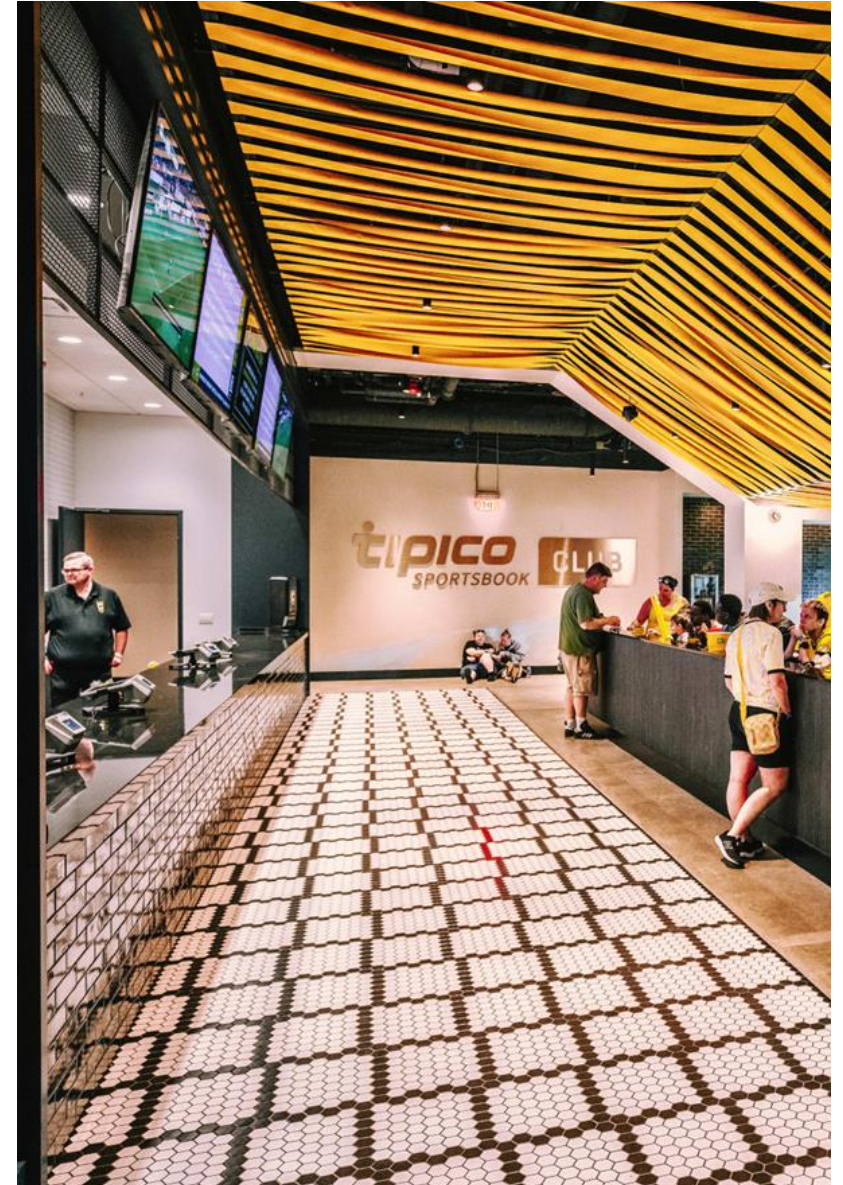
- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the Tipico Sportsbook Club through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)

- **CREW TEAM SHOP DISCOUNT**

- Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to [columbuscrew.com/weather](https://columbuscrew.com/weather).
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
  - Umbrellas may not have metal tips or pointed edges.



# LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Bag Policy: Clutch bags smaller than 5"x8"x1" are permitted into Lower.com.
- All bags are subject to inspection and may be refused.
  - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to exiting Lower.com Field.
  - Lower.com Field is not a part of DORA.

*Lower.com Field is fully cashless.*

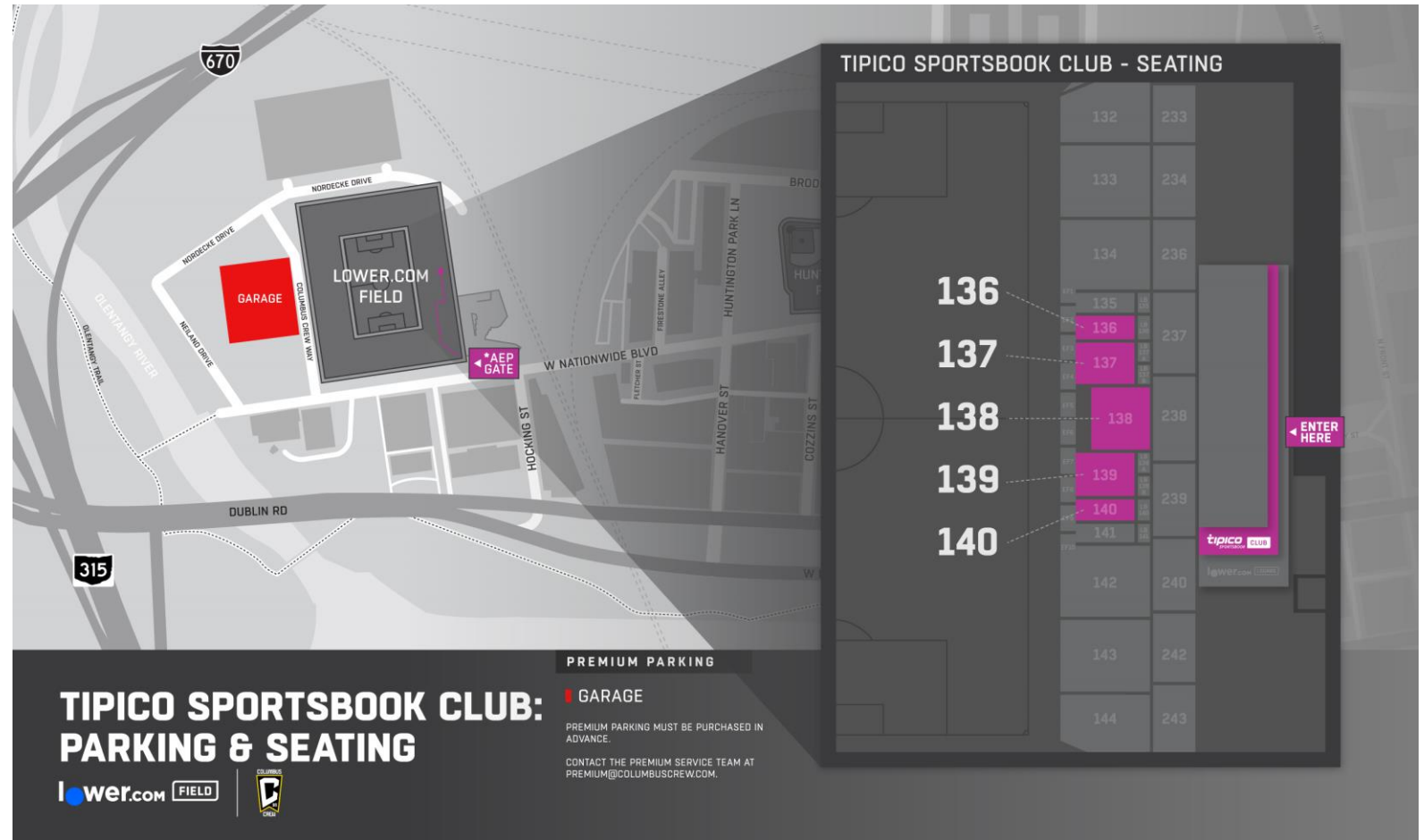
For more information regarding stadium policies, sensory rooms, and more [click here](#).





# ACCESSING THE TIPICO SPORTSBOOK CLUB

- After you or your guest has parked, you will enter through the AEP Gate.
- The AEP Gate is located right at Nationwide Blvd and Hocking Street right by the team shop.
- Go through security and get your tickets scanned, you will walk up the stairs and take a right at the team shop.
- On the main concourse, you are going to take a right at the Lower.com Lounge and enter the Tipico Sportsbook Club.
- Once in the club, your ticket(s) will be scanned one more time and you will receive a wristband.
- That wristband is needed to be in the Tipico Sportsbook Club.



# FOOD AND BEVERAGE IN THE TIPICO SPORTSBOOK CLUB

## • **FOOD and BEVERAGE**

- Food and beverage can be purchased in the Tipico Sportsbook Club.
- Ordering is done in person at the concession areas in the Tipico Sportsbook Club.
- Beverages for purchase at the bar:
  - Domestic Beer (Miller Lite, Coors Light)
  - Craft Beer (Modelo, Corona, Land Grant Lemon Glow, Land Grant Massive, and White Claw)
  - House Wine (Woodbridge Chardonnay and Cabernet Sauvignon)
  - Wine-In-A-Can (Red and White)
  - Assorted Soda
  - Aquafina Water
- Liquor can also be purchased inside the Tipico Club Sportsbook Club

## • **STATION 96**

- The Northside Concession stand will be where you can get your stadium favorites like hots dogs, chicken tenders, soft pretzels.
- There will be new elements like sandwiches added in that will rotate every few matches.

## • **GEWIEZ CONCESSION STAND**

- We are moving this concession stand to be half a concession stand and half a bar.
- The concession stand will have your favorite grilled cheeses with some of them rotating throughout the season.
- With the bar moving, you will now be able to get lemons or limes in your drinks!
- The mini bar closest to section 140 will now be a carving station that will rotate every match.





**COLUMBUS**



**CREW**

**THANK YOU!**