



2023 THEATRE BOX MATCHDAY GUIDE

TABLE OF CONTENTS

- Welcome to the 2023 Crew Season
- 2023 Crew Home Season Schedule
- Parking Map
- Arriving and Exiting Lower.com Field
- Lower.com Field Matchday Information
- Accessing the Theatre Boxes
- Food and Beverage Ordering



WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the Theatre Boxes at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team
Premium@ColumbusCrew.com



2023 CREW HOME SEASON SCHEDULE

<div>WHITE</div> <div></div> <div>SATURDAY MAR. 4 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY MAR. 25 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 1 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 15 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 29 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY MAY 13 7:30 PM KICKOFF</div>
<div>WHITE</div> <div></div> <div>WEDNESDAY MAY 17 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY MAY 31 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUN. 3 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUN. 24 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUL. 1 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUL. 8 7:30 PM KICKOFF</div>
<div>GOLD</div> <div></div> <div>SUNDAY AUG. 20 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY AUG. 26 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY SEP. 20 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY SEP. 30 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY OCT. 21 KICKOFF TBD</div>	

COLUMBUS CREW PREMIUM SERVICE TEAM



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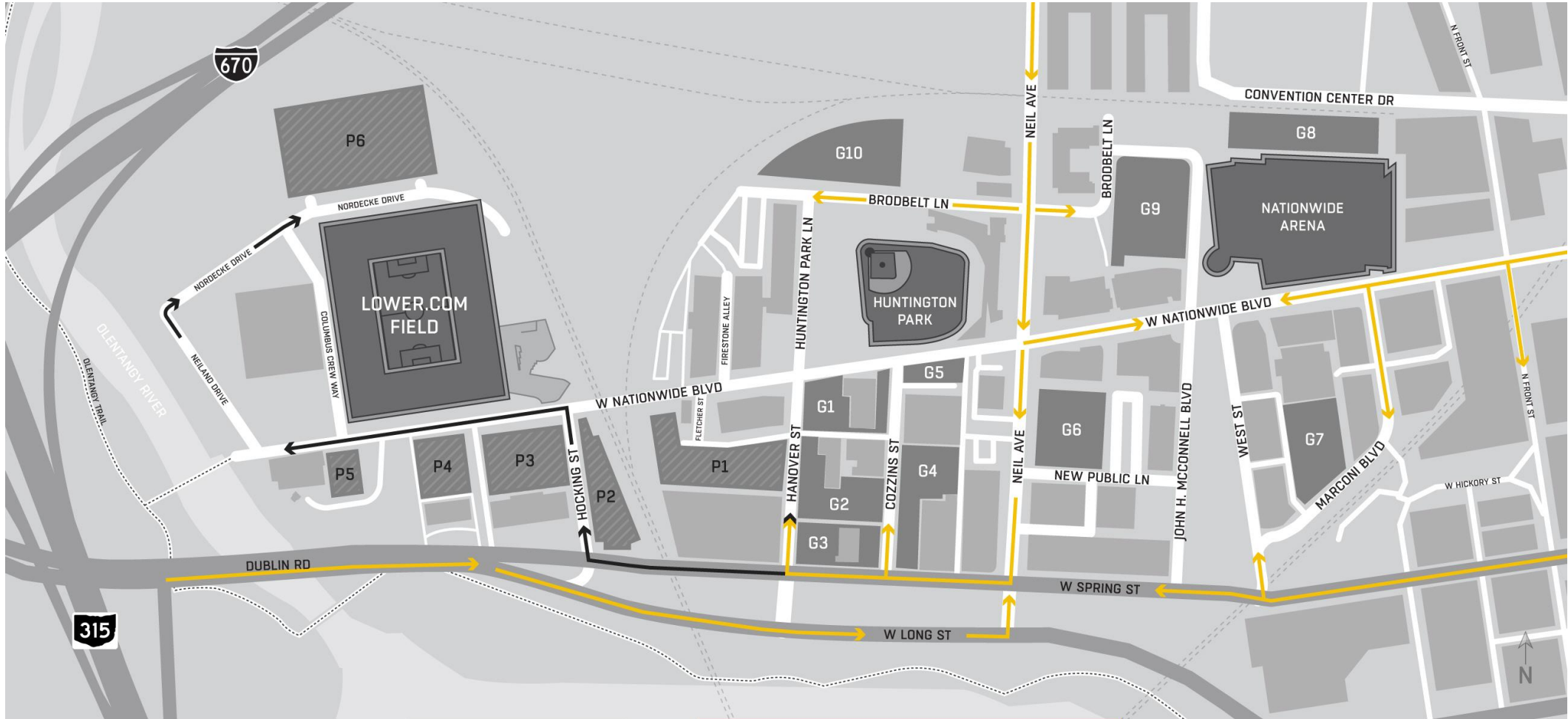


PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

- | | | | |
|------------|------------|------------------|-----------------|
| FLETCHER | POWERPLANT | MCCONNELL GARAGE | NEIL AVE GARAGE |
| HOCKING | GARAGE | FRONT ST. GARAGE | BELMONT LOTS |
| 530 SPRING | NORTH | BRODBELT LOT | ARENA GARAGE |
| 600 SPRING | | MARCONI GARAGE | |

ARRIVING AT LOWER.COM FIELD



ARRIVING AT THE MATCH

lower.com FIELD



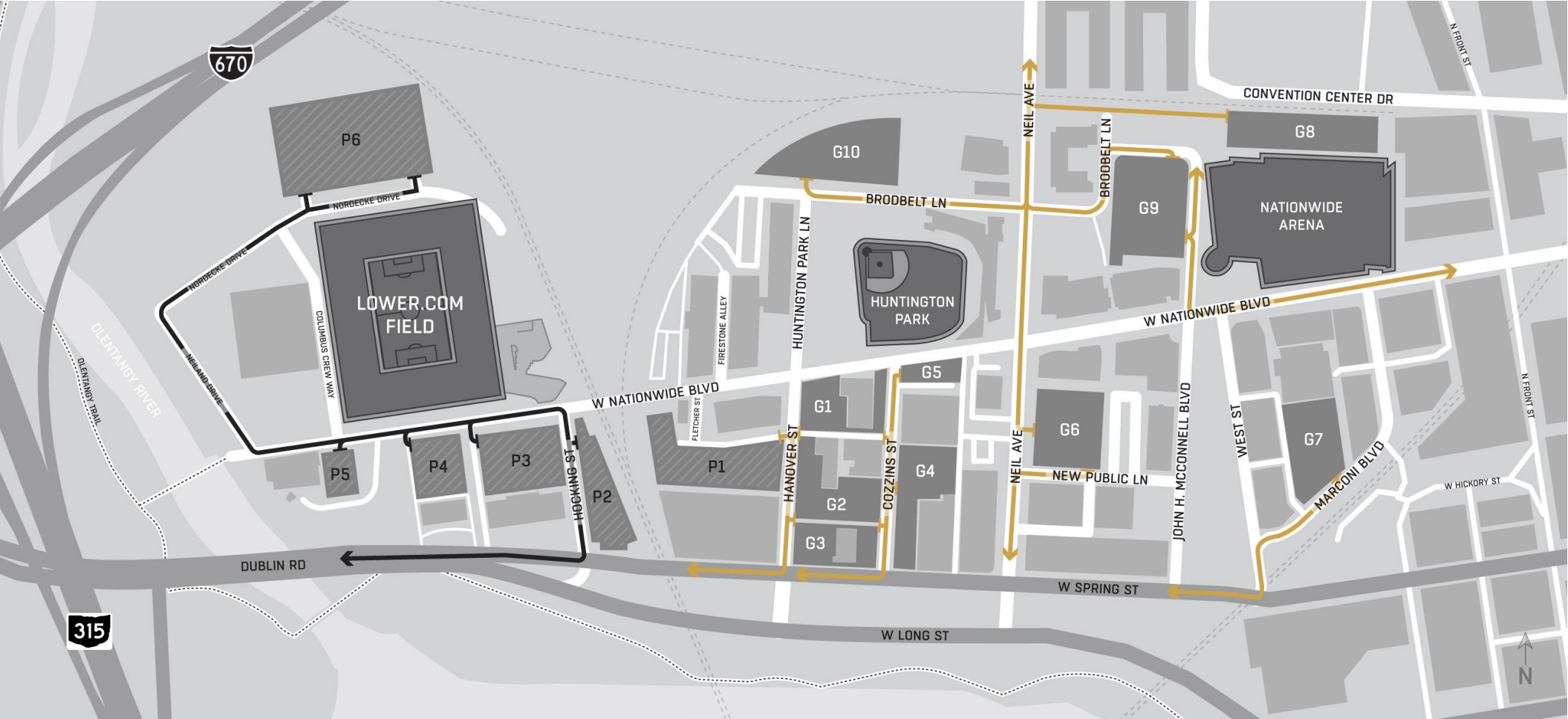
PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT

EXITING AT LOWER.COM FIELD



LEAVING THE MATCH

lower.com FIELD



PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT

LOWER.COM FIELD STADIUM INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
 - Download the app [here](#)
 - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

- **EXPRESS ENTRY**

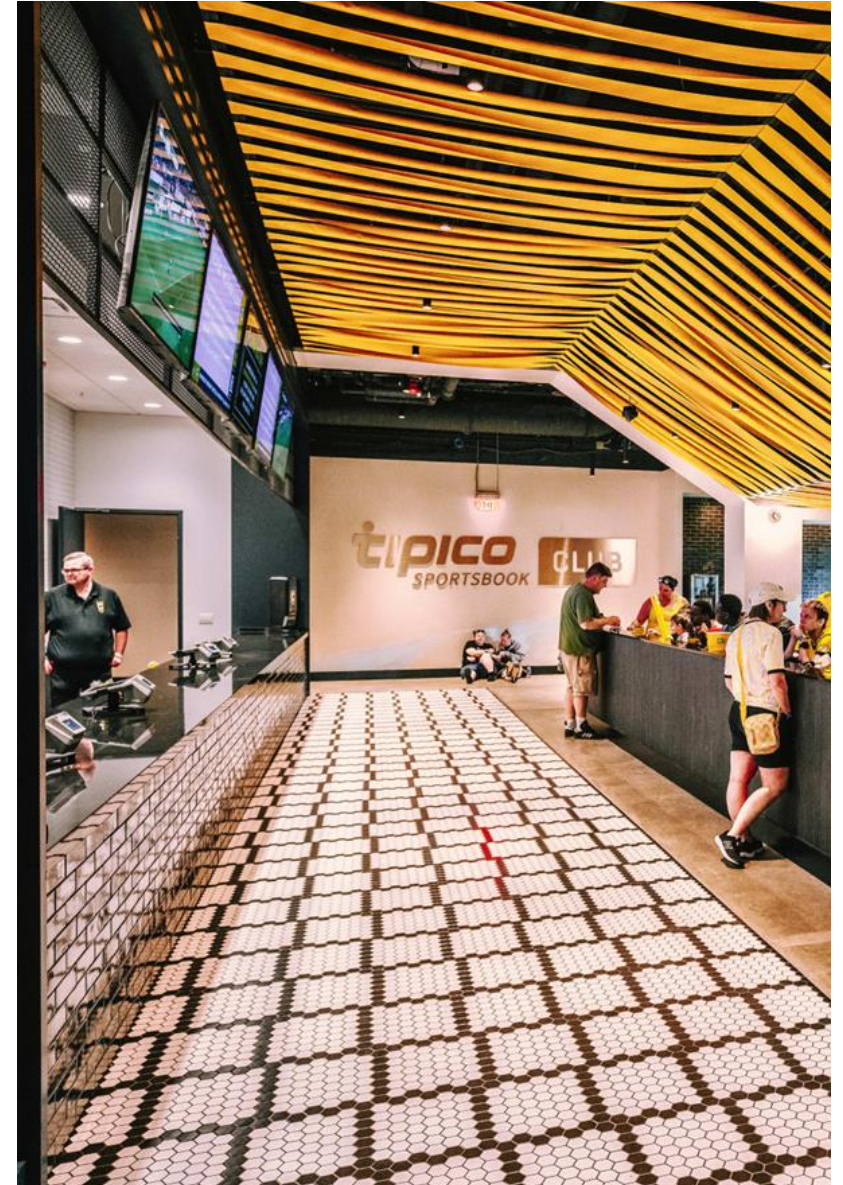
- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the Tipico Sportsbook Club through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)

- **CREW TEAM SHOP DISCOUNT**

- Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Bag Policy: Clutch bags smaller than 5"x8"x1" are permitted into Lower.com.
- All bags are subject to inspection and may be refused.
 - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to exiting Lower.com Field.
 - Lower.com Field is not a part of DORA.

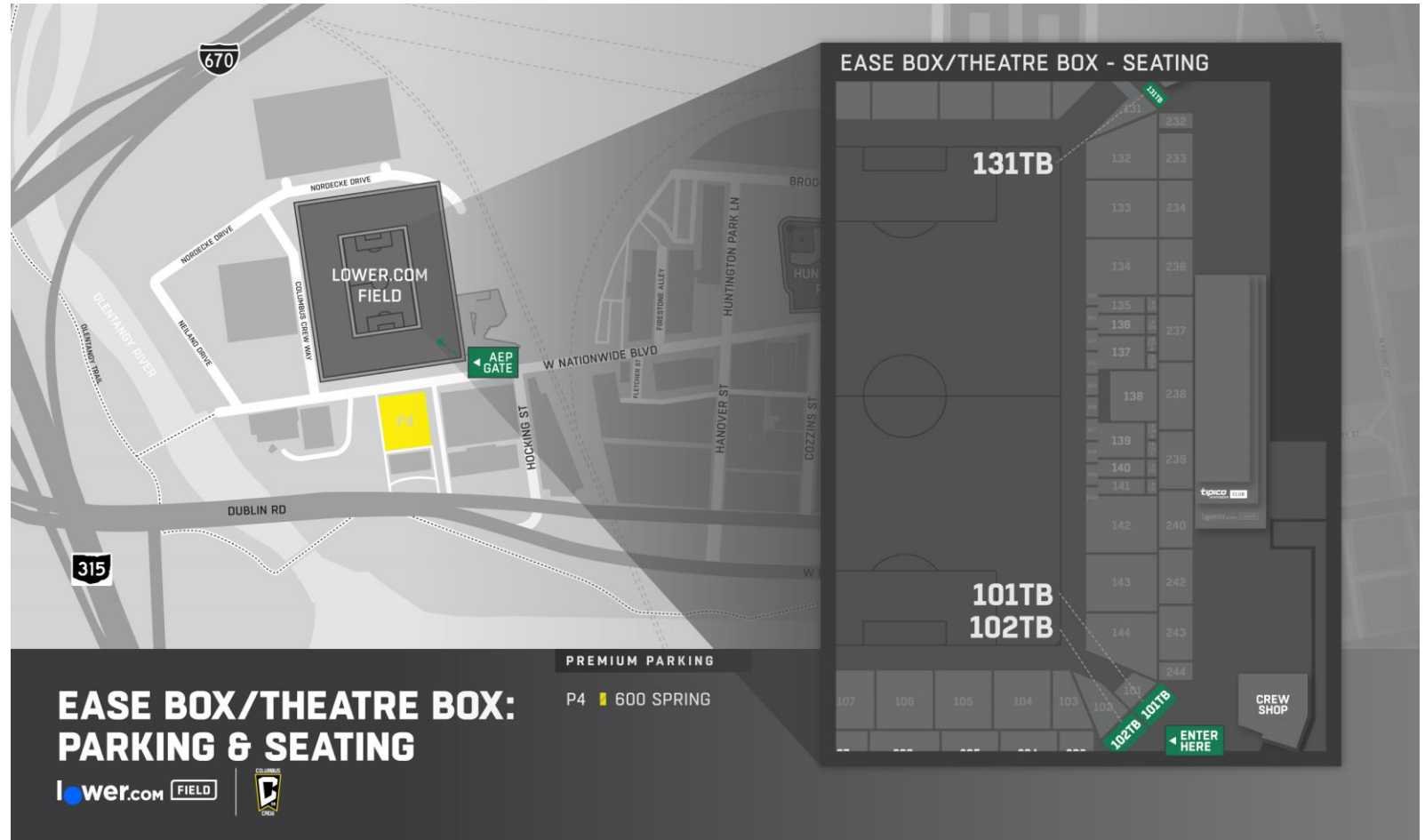
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more [click here](#).



ACCESSING THE THEATRE BOX SEATS

- Once you or your guest has parked in the 530 Spring Lot, you will enter through the AEP Gate.
- The AEP Gate is located right at Nationwide Blvd and Hocking Street right by the team shop.
- Once you go through security and get your tickets scanned, you will walk up the stairs and take a right at the team shop.
- That wristband is needed to be in the Tipico Sportsbook Club.



FOOD AND BEVERAGE AT THE THEATRE BOXES

- **BEVERAGES**

- You will receive a drink order form the week of the match to have your refrigerator filled.
- Beverages will be:
 - Domestic Beer (Miller Lite)
 - Craft Beer (Modelo, Land Grant Lemon Glow, White Claw Seltzer Black Cherry, and White Claw Seltzer Black Mango)
 - Assorted Soda (Pepsi, Diet Pepsi, Starry)
 - Aquafina Water
- Liquor can be purchased inside the Tipico Sportsbook Club.

- **FOOD**

- A QR code is placed at each seat. Guests simply scan the QR code with their phone, select items and a server will deliver order promptly. This menu includes all food and beverage items that are included with your ticket.
- Once the order is placed, you will receive a confirmation text.
- Additional food options and bar service are also available for purchase in the Tipico Sportsbook Club.



COLUMBUS



CREW

THANK YOU!