



2023 RIVER CLUB MATCHDAY GUIDE

TABLE OF CONTENTS

- Welcome to the 2023 Crew Season
- 2023 Crew Home Season Schedule
- Parking Map
- Arriving and Exiting Lower.com Field
- Lower.com Field Matchday Information
- Accessing the River Club
- Food and Beverage in the River Club



WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the River Club at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team
Premium@ColumbusCrew.com



2023 CREW HOME SEASON SCHEDULE

<div>WHITE</div> <div></div> <div>SATURDAY MAR. 4 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY MAR. 25 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 1 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 15 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY APR. 29 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY MAY 13 7:30 PM KICKOFF</div>
<div>WHITE</div> <div></div> <div>WEDNESDAY MAY 17 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY MAY 31 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUN. 3 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUN. 24 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUL. 1 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY JUL. 8 7:30 PM KICKOFF</div>
<div>GOLD</div> <div></div> <div>SUNDAY AUG. 20 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY AUG. 26 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY SEP. 20 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY SEP. 30 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY OCT. 21 KICKOFF TBD</div>	

COLUMBUS CREW PREMIUM SERVICE TEAM



Katherine Tran
Senior Director, Premium, Membership
Services, & Event Hospitality

E: KTran@columbuscrew.com



Lara Ceaser-Page
Senior Manager, Premium &
Membership Services

E: LCeaser@columbuscrew.com



Marisa Williams
Manager, Premium Services

P: 614-447-4152
E: MWilliams@columbuscrew.com



Natalie Fleming
Premium Services
Representative

P: 614-447-4218
E: NFleming@columbuscrew.com

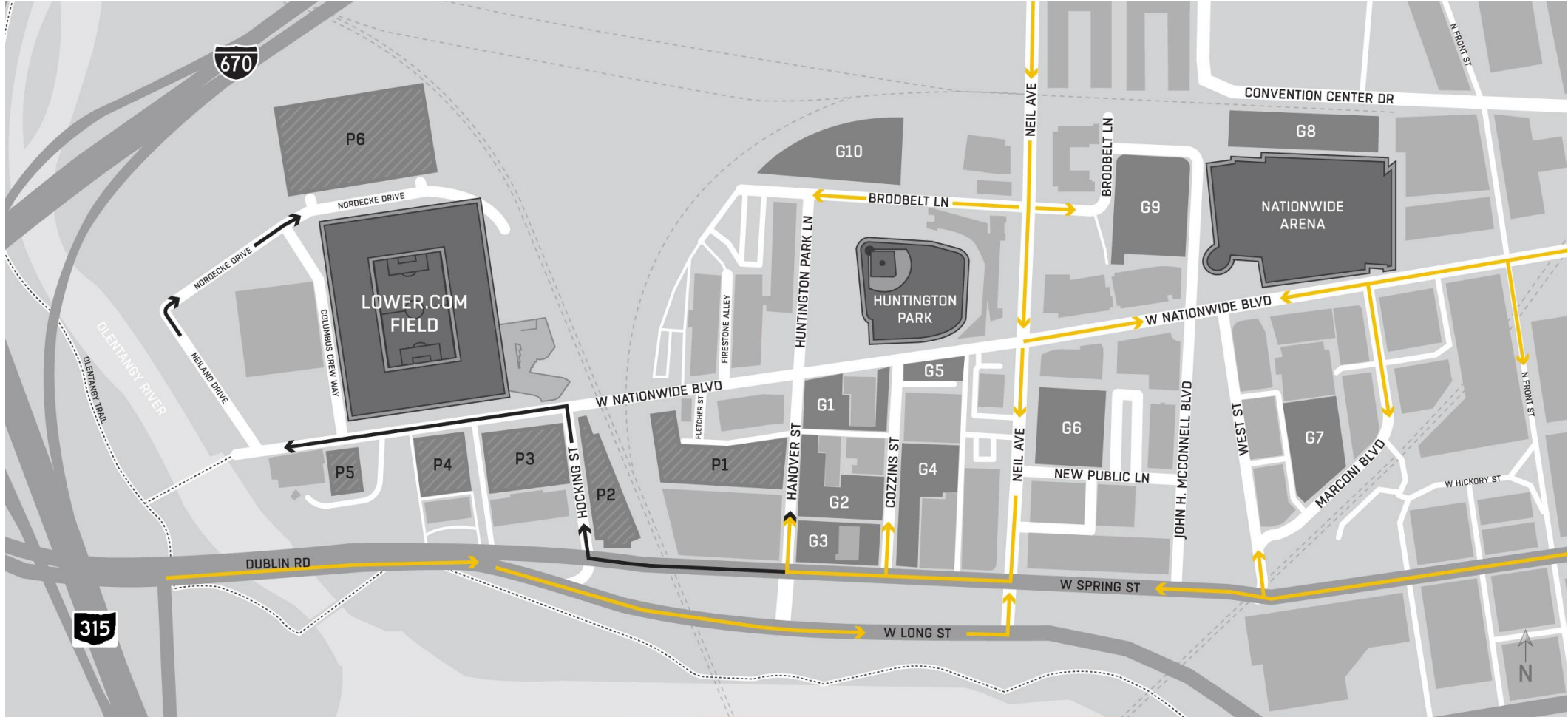


PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

- | | | | |
|------------|------------|------------------|-----------------|
| FLETCHER | POWERPLANT | MCCONNELL GARAGE | NEIL AVE GARAGE |
| HOCKING | GARAGE | FRONT ST. GARAGE | BELMONT LOTS |
| 530 SPRING | NORTH | BRODBELT LOT | ARENA GARAGE |
| 600 SPRING | | MARCONI GARAGE | |

ARRIVING AT LOWER.COM FIELD



ARRIVING AT THE MATCH

lower.com FIELD



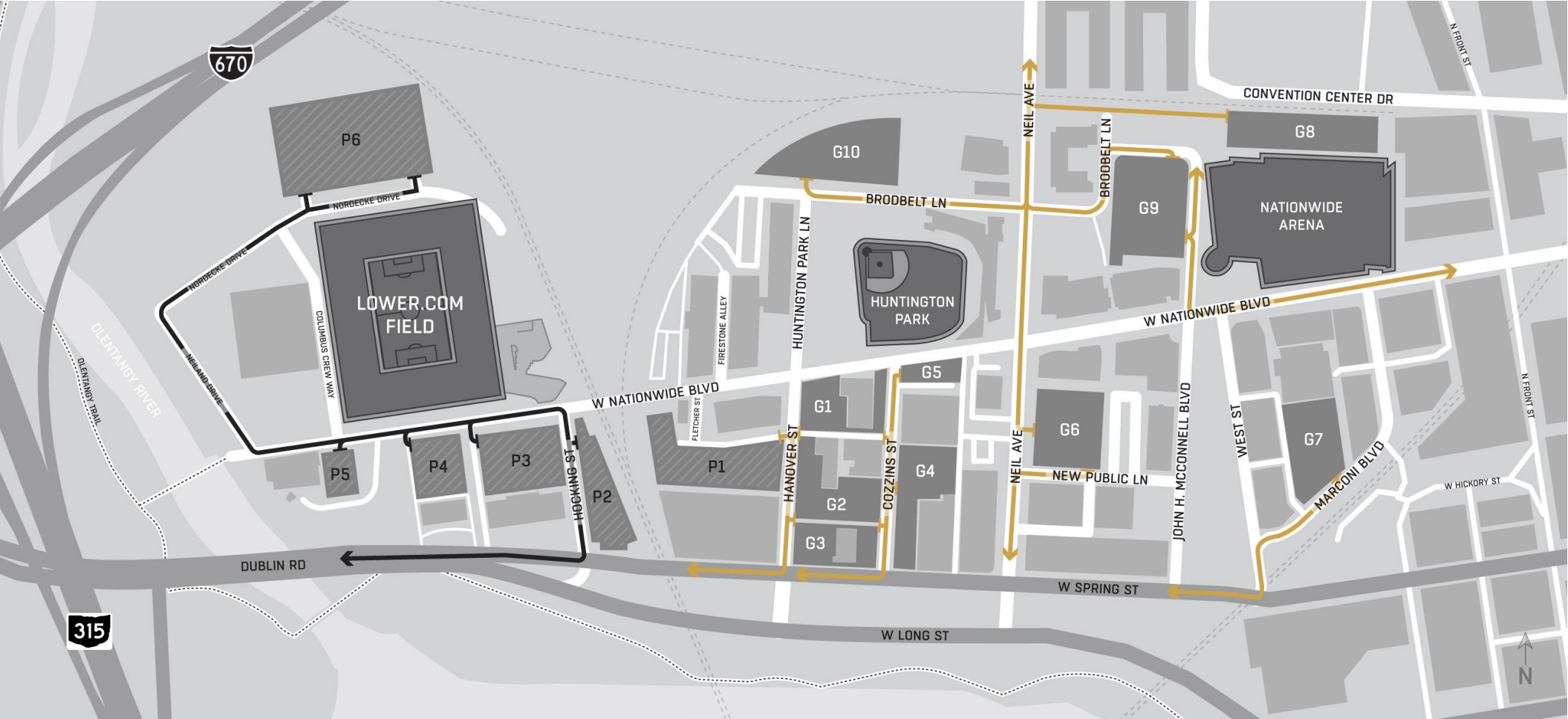
PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT

EXITING AT LOWER.COM FIELD



LEAVING THE MATCH

lower.com FIELD



PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT

LOWER.COM FIELD MATCHDAY INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
 - Download the app [here](#)
 - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

- **EXPRESS ENTRY**

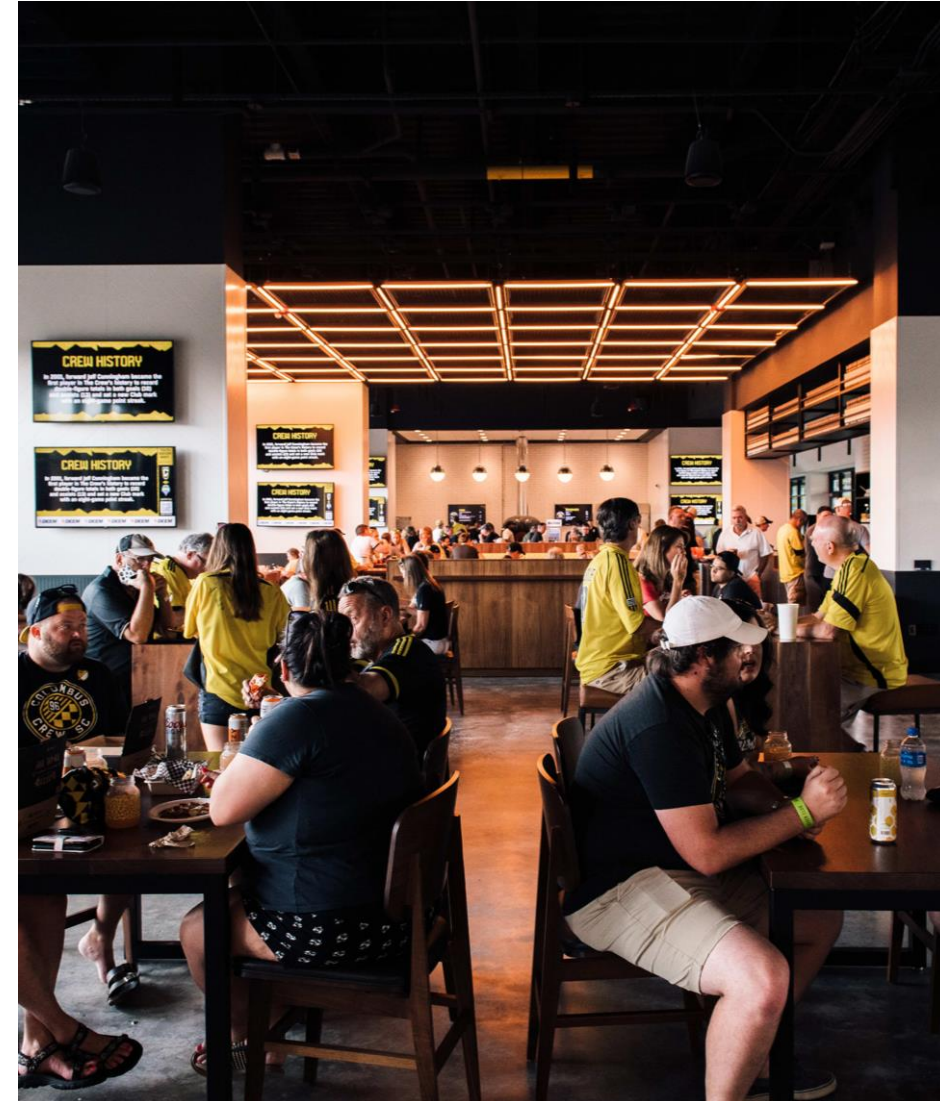
- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the River Club through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)

- **CREW TEAM SHOP DISCOUNT**

- Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Bag Policy: Clutch bags smaller than 5"x8"x1" are permitted into Lower.com.
- All bags are subject to inspection and may be refused.
 - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
 - Lower.com Field is not a part of DORA.

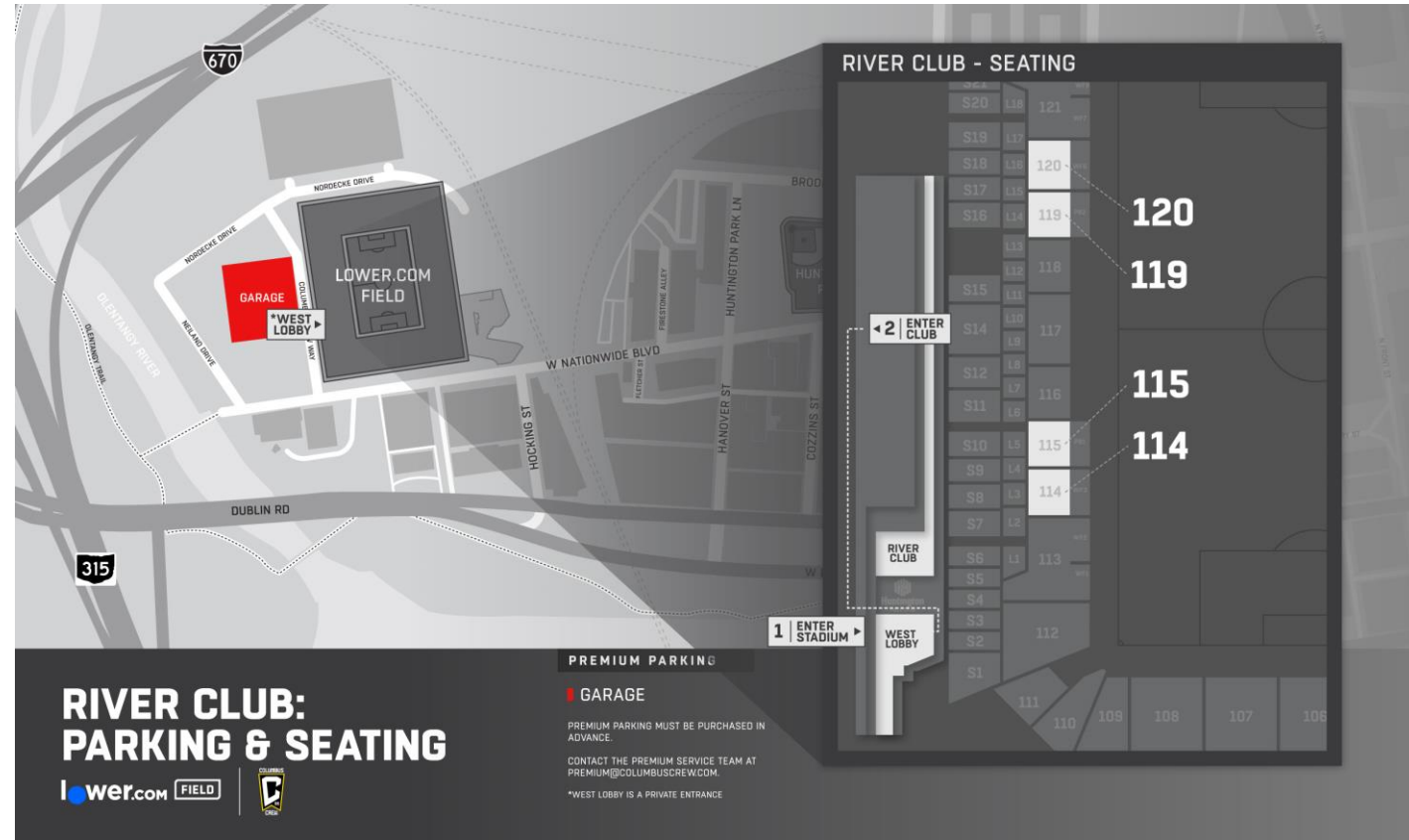
Lower.com Field is fully cashless. There are Cash2Card machines available on the concourse if needed.

For more information regarding stadium policies, sensory rooms, and more [click here](#).



ACCESSING THE RIVER CLUB

- After you or your guest has parked, you will enter through the West Lobby.
- The West Lobby is located at 96 Columbus Crew Way, north of the CoverMyMeds Gate.
- Go through security and get your ticket(s) scanned, you will walk straight out of the West Lobby and take a left on the main concourse.
- On the concourse, you will see the River Club south doors, take a left around to the main doors.
- At the main doors of the River Club, your ticket will be scanned one more time and you will receive a wristband. That wristband is needed to be in the club.



FOOD AND BEVERAGE IN THE RIVER CLUB

• **FOOD and BEVERAGE**

- Food and beverage can be purchased in the River Club.
- Ordering is done in person at the concession areas in the River Club.
- Beverages for purchase at the bar:
 - Domestic Beer (Miller Lite, Coors Light)
 - Craft Beer (Modelo, Corona, Land Grant Lemon Glow, Land Grant Massive, and White Claw)
 - House wine (Woodbridge Chardonnay and Cabernet Sauvignon)
 - Wine-In-A-Can (Red and White)
 - Assorted Soda
 - Aquafina Water
- Liquor can also be purchased inside the River Club

• **ARCH CITY STAND**

- We will be adding in a Chefs Table at the Arch City concession stand.
- The Chefs Table will cost \$28 per person and will be available until halftime.
- The Chefs Table will be a rotating menu and will change throughout the season.

• **SOUTHWEST CONCESSION STAND**

- The Southwest Concession stand will be where you can get your stadium favorites like hot dogs, chicken tenders, soft pretzels.
- There will be new upscale options added to the menu that will rotate every few matches.
- Draft cocktails can now be purchased at the concession stand.



COLUMBUS



CREW

THANK YOU!