2023 OFFICE REVOLUTION LOGE BOX MATCHDAY GUIDE



TABLE OF CONTENTS

- Welcome to the 2023 Crew Season
- 2023 Crew Home Season Schedule
- Parking Maps
- Arriving and Exiting Lower.com Field
- Lower.com Field Matchday Information
- Accessing the Office Revolution Loge Boxes
- Food and Beverage in the Office Revolution Loge Boxes



WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the Office Revolution Loge Boxes at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team Premium@columbuscrew.com



2023 CREW HOME SEASON SCHEDULE

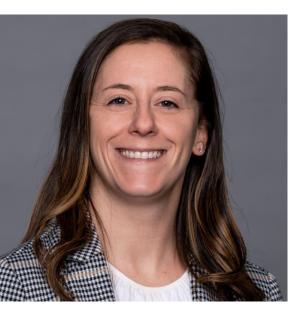


COLUMBUS CREW PREMIUM SERVICE TEAM



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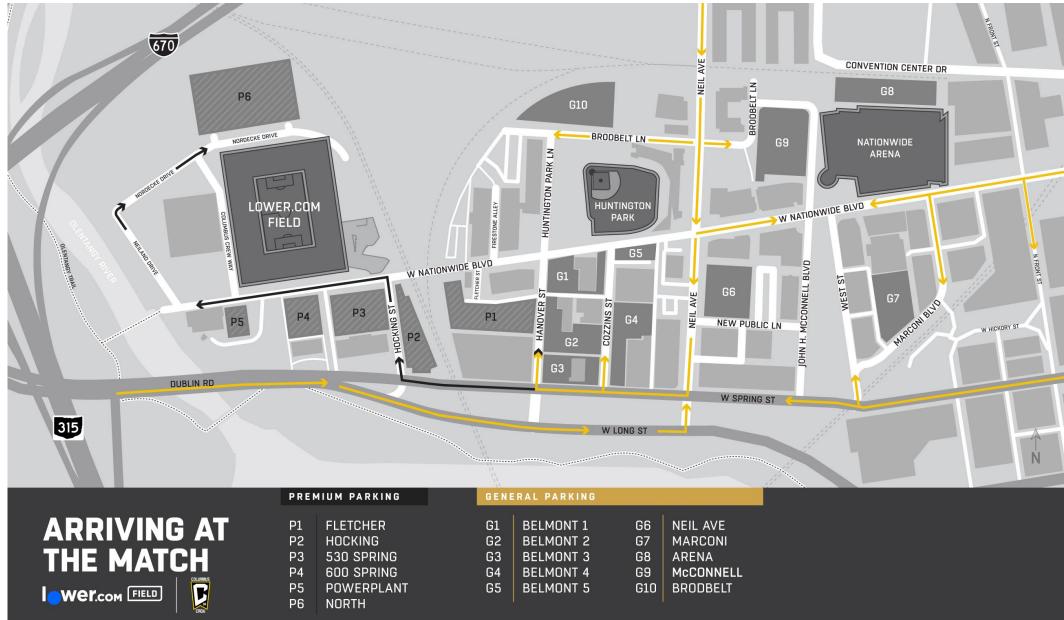
PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY FLETCHER
POWERPLANT
HOCKING
GARAGE
530 SPRING
NORTH
600 SPRING

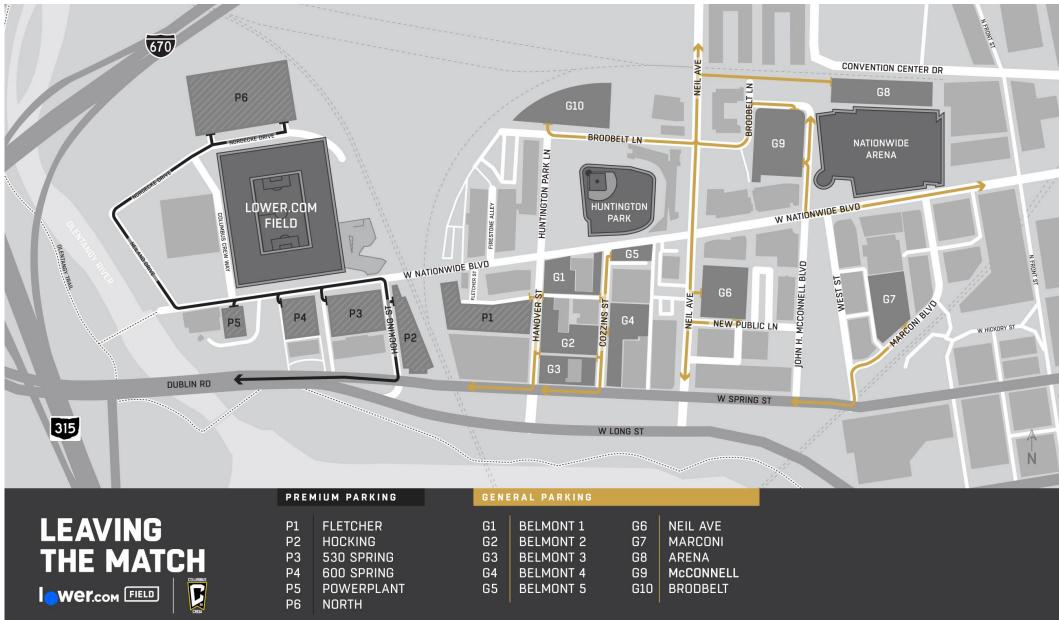
A MCCONNELL GARAGE C FRONT ST. GARAGE H BRODBELT LOT I MARCONI GARAGE K NEIL AVE GARAGE BELMONT LOTS ARENA GARAGE



ARRIVING AT LOWER.COM FIELD



EXITING AT LOWER.COM FIELD



8

LOWER.COM FIELD MATCHDAY INFORMATION

TICKETING

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or <u>Crew Account Manager</u>.
 - Download the app <u>here</u>
 - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

EXPRESS ENTRY

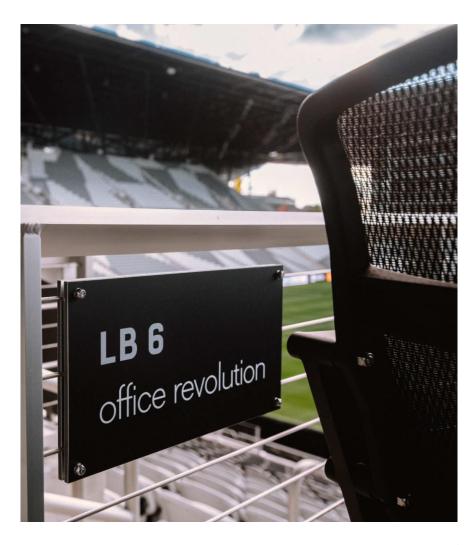
- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the Tipico Sportsbook Club through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, <u>click here</u>

CREW TEAM SHOP DISCOUNT

Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

WEATHER POLICY

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

GATES

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

BAG POLICY

- Bag Policy: Clutch bags smaller than 5"x8"x1" are permitted into Lower.com.
- All bags are subject to inspection and may be refused.
 - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

ALCOHOL POLICY

- Alcohol sales will end in the 80th minute of each match.
- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to exiting Lower.com Field.
 - Lower.com Field is not a part of DORA.

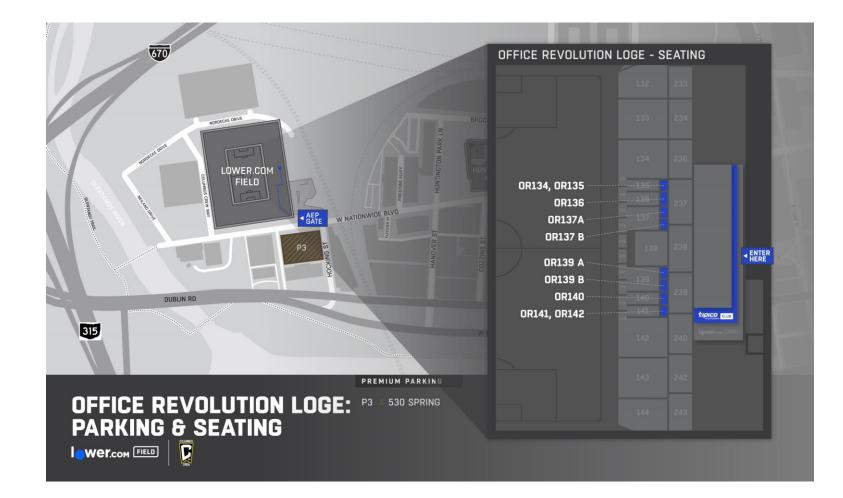
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more <u>click here.</u>



ACCESSING THE OFFICE REVOLUTION LOGE BOX

- After you or your guest has parked in the 530 Spring Lot, you will enter through the AEP Gate.
- The AEP Gate is located right at Nationwide Blvd and Hocking Street right by the team shop.
- Go through security and get your tickets scanned, you will walk up the stairs and take a right at the team shop.
- When on the main concourse, you are going to walk past the Lower.com Lounge and enter the Tipico Sportsbook Club. Your ticket(s) will be scanned one more time and you will receive a wristband.
- Once you have the wristband you will walk through the club and head out to your loge box.
- That wristband is needed to be in the Tipico Sportsbook Club and at your box.



FOOD AND BEVERAGE AT THE OFFICE REVOLTION LOGE BOX

• FOOD and BEVERAGE

- Food and beverage can be purchased in your Office Revolution Loge Box.
- Ordering is done through a QR code.
- Beverages for purchase on the QR code include:
 - Domestic Beer (Miller Lite, Coors Light)
 - Craft Beer (Modelo, Corona, Land Grant Lemon Glow, Land Grant Massive, and White Claw)
 - House wine (Woodbridge Chardonnay and Cabernet Sauvignon)
 - Wine-In-A-Can (Red and White)
 - Assorted Soda
 - Aquafina Water
- Liquor can be purchased inside the Tipico Sportsbook Club

• <u>MENU</u>

- We've made updates to the food and beverage available for you to order at your seats.
- There is an online menu that will live on the QR code at your seat where you can order F&B.
- Once your order is placed, you will receive a text confirmation of the order.
- When the order is ready, it will be brought to your seat.





THANK YOU!