



# **2023 NETJETS LANDING MATCHDAY GUIDE**



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# WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the NetJets Landing at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team  
[Premium@columbuscrew.com](mailto:Premium@columbuscrew.com)





# 2023 CREW HOME SEASON SCHEDULE

<div>WHITE</div> <div></div> <div>SATURDAY <b>MAR. 4</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>MAR. 25</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 1</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 15</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>SATURDAY <b>APR. 29</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>MAY 13</b> 7:30 PM KICKOFF</div>
<div>WHITE</div> <div></div> <div>WEDNESDAY <b>MAY 17</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY <b>MAY 31</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUN. 3</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUN. 24</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUL. 1</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>JUL. 8</b> 7:30 PM KICKOFF</div>
<div>GOLD</div> <div></div> <div>SUNDAY <b>AUG. 20</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>AUG. 26</b> 7:30 PM KICKOFF</div>	<div>WHITE</div> <div></div> <div>WEDNESDAY <b>SEP. 20</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>SEP. 30</b> 7:30 PM KICKOFF</div>	<div>BLACK</div> <div></div> <div>SATURDAY <b>OCT. 21</b> KICKOFF TBD</div>	



# COLUMBUS CREW PREMIUM SERVICE TEAM



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# PARKING AT LOWER.COM FIELD

## MATCHDAY LOT KEY

FLETCHER  
HOCKING  
530 SPRING  
600 SPRING

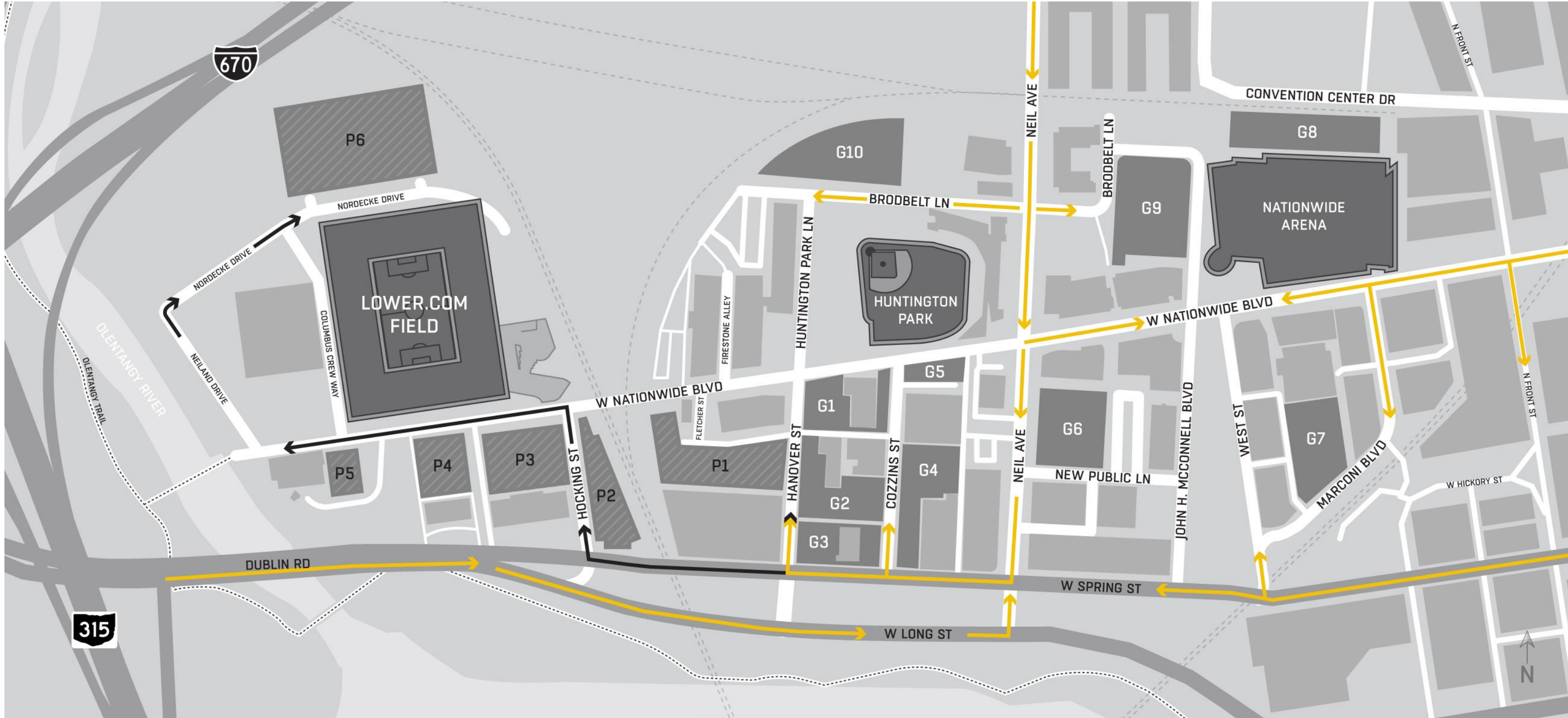
POWERPLANT  
GARAGE  
NORTH

A  
C  
H  
I  
MCCONNELL GARAGE  
FRONT ST. GARAGE  
BRODBELT LOT  
MARCONI GARAGE

K  
NEIL AVE GARAGE  
BELMONT LOTS  
ARENA GARAGE



# ARRIVING AT LOWER.COM FIELD



## ARRIVING AT THE MATCH

lower.com FIELD



### PREMIUM PARKING

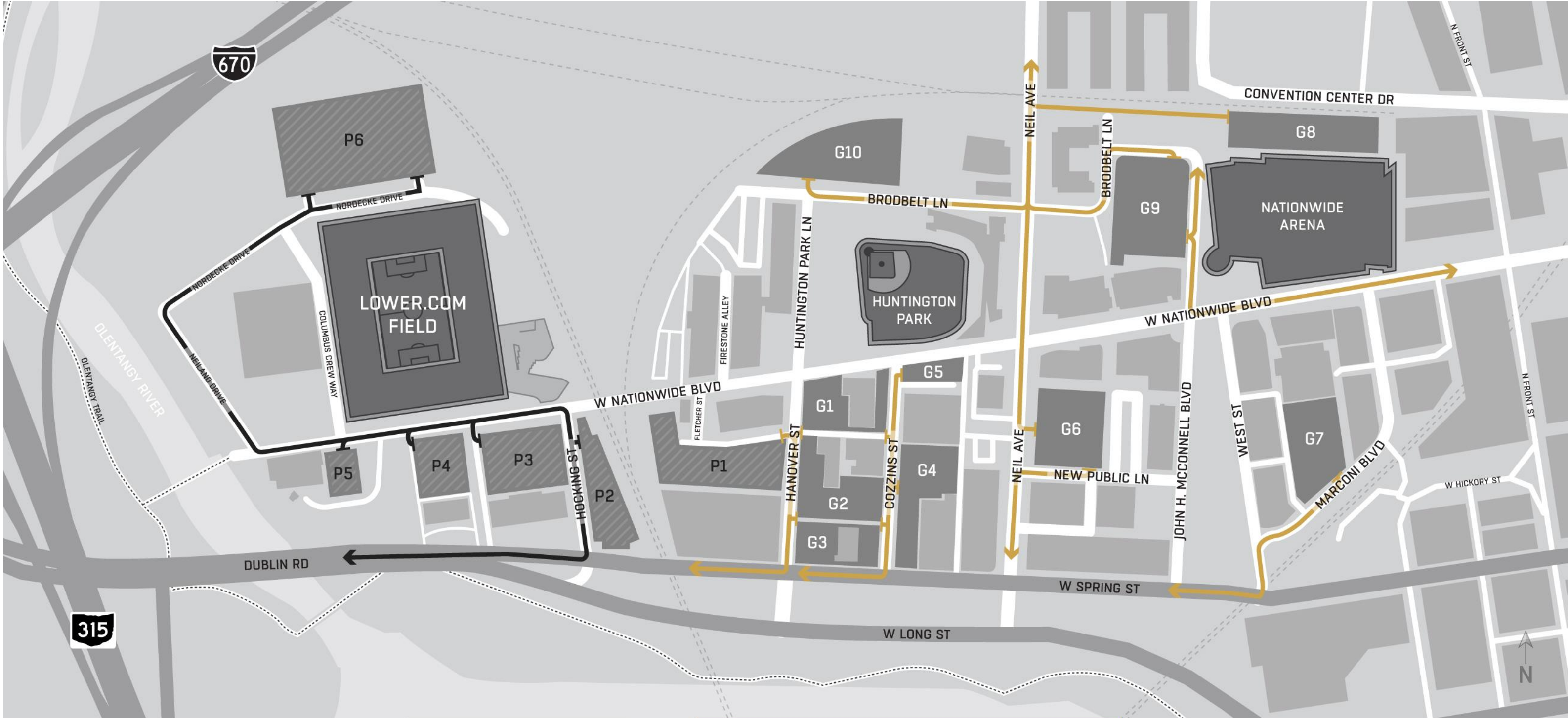
- P1 FLETCHER
- P2 HOCKING
- P3 530 SPRING
- P4 600 SPRING
- P5 POWERPLANT
- P6 NORTH

### GENERAL PARKING

- |    |           |     |           |
|----|-----------|-----|-----------|
| G1 | BELMONT 1 | G6  | NEIL AVE  |
| G2 | BELMONT 2 | G7  | MARCONI   |
| G3 | BELMONT 3 | G8  | ARENA     |
| G4 | BELMONT 4 | G9  | McCONNELL |
| G5 | BELMONT 5 | G10 | BRODBELT  |



# EXITING AT LOWER.COM FIELD



## LEAVING THE MATCH



### PREMIUM PARKING

P1	FLETCHER
P2	HOCKING
P3	530 SPRING
P4	600 SPRING
P5	POWERPLANT
P6	NORTH

### GENERAL PARKING

G1	BELMONT 1	G6	NEIL AVE
G2	BELMONT 2	G7	MARCONI
G3	BELMONT 3	G8	ARENA
G4	BELMONT 4	G9	McCONNELL
G5	BELMONT 5	G10	BRODBELT



# LOWER.COM FIELD MATCHDAY INFORMATION

- **TICKETING**

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or [Crew Account Manager](#).
  - Download the app [here](#)
  - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to [Premium@columbuscrew.com](mailto:Premium@columbuscrew.com) with any ticketing questions or concerns.

- **EXPRESS ENTRY**

- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the NetJets Suite Level through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, [click here](#)

- **CREW TEAM SHOP DISCOUNT**

- Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

- **WEATHER POLICY**

- In the event of inclement weather, all updates will be posted to [columbuscrew.com/weather](http://columbuscrew.com/weather).
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
  - Umbrellas may not have metal tips or pointed edges.





# LOWER.COM FIELD MATCHDAY INFORMATION

- **GATES**

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

- **BAG POLICY**

- Bag Policy: Clutch bags smaller than 5”x8”x1” are permitted into Lower.com Field.
- All bags are subject to inspection and may be refused.
  - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

- **ALCOHOL POLICY**

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to exiting Lower.com Field.
  - Lower.com Field is not apart of DORA.

*Lower.com Field is fully cashless.*

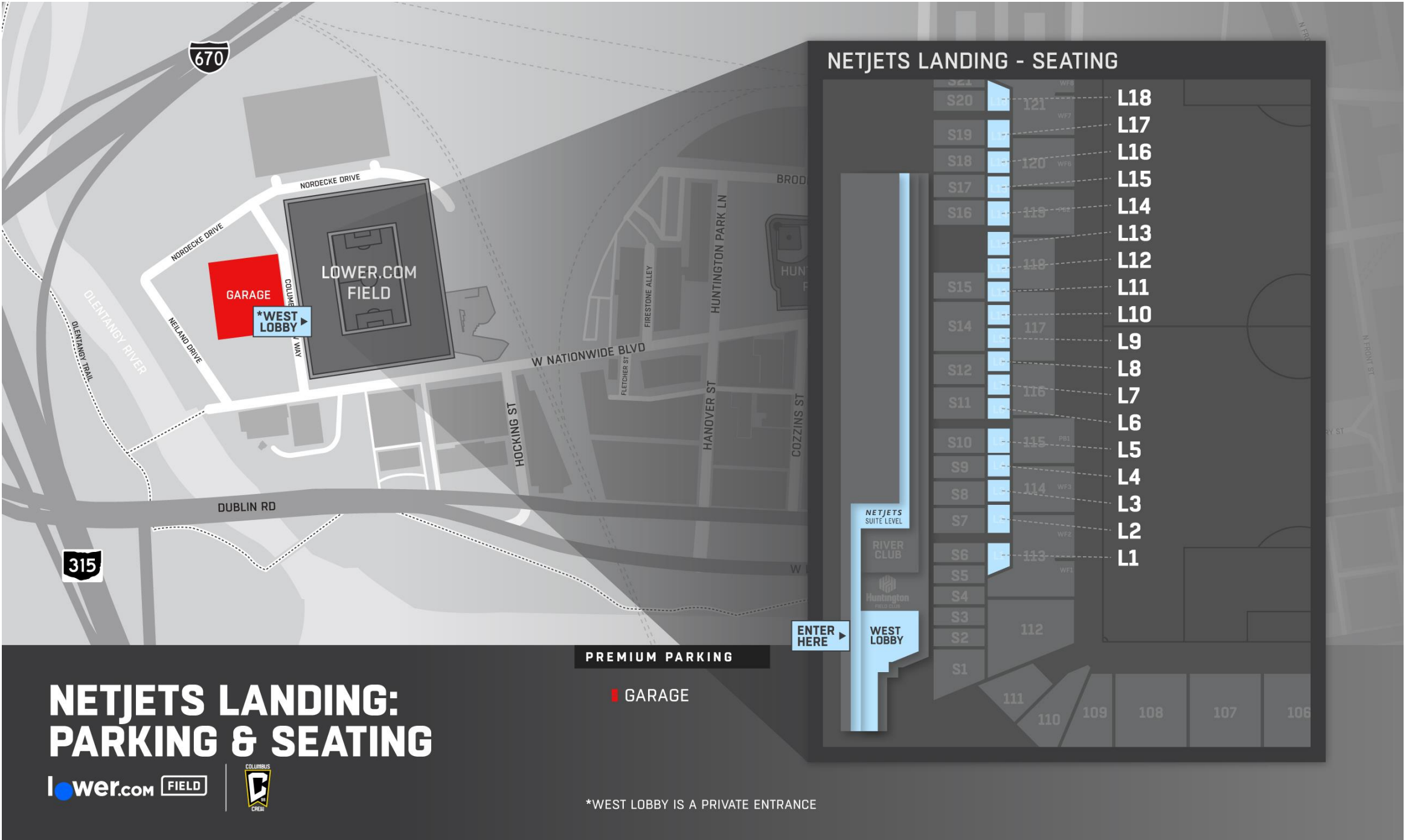
For more information regarding stadium policies, sensory rooms, and more [click here](#).





# ACCESSING THE NETJETS LANDING

- After you or your guest has parked in the 600 Spring Lot, you will enter through the West Lobby.
- The West Lobby is located at 96 Columbus Crew Way, north of the CoverMyMeds Gate.
- Go through security and get your ticket(s) scanned, you will head up the elevators to the NetJets Suite Level (SL).
- Once on the NetJets Suite Level, your ticket(s) will be scanned one more time and you will receive a hand stamp.
- Wristbands are available at the podium for River Club access upon exiting the NetJets Suite Level.





# FOOD AND BEVERAGE IN THE NETJETS LANDING

- **FOOD and BEVERAGE**

- Food and beverage is included with your ticket in the NetJets Landing.
- There is an online menu of food that will live on the QR code at your seat.
- All-inclusive beverages include:
  - Domestic Beer (Miller Lite, Coors Light)
  - Craft Beer (Modelo, Corona, Land Grant Lemon Glow, Land Grant Massive, and White Claw)
  - Liquor Vodka (Titos, Svedka), Whiskey (Jim Beam, Jack Daniels), Tequilla (Hornitos), Rum (Captain Morgan Dark, Bacardi Silver), and Gin (Bombay Sapphire)
  - House Wine (Woodbridge Chardonnay and Cabernet Sauvignon)
  - Wine-In-A-Can (Red and White)
  - Assorted Soda
  - Aquafina Water

- **MENU**

- All ordering will be done through a QR code at your seat.
- After your order has been placed, you will receive a confirmation text.
- Once your order is ready, it will be brought to your seat.





**COLUMBUS**



**CREW**

**THANK YOU!**