

2023 HUNTINGTON FIELD CLUB MATCHDAY GUIDE

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WELCOME TO THE 2023 CREW SEASON

We are excited to welcome you back for the 2023 Crew season! Your support of the Columbus Crew does not go unnoticed, and we want to thank you for being a great partner with us in the Huntington Field Club at Lower.com Field.

Our Premium Service Team is dedicated to providing exceptional service for you and your guests. We look forward to working with you this season. If there is anything you need before, during, or after the season, please don't hesitate to reach out to us.

Go Crew!

The Premium Service Team Premium@columbuscrew.com



2023 CREW HOME SEASON SCHEDULE



COLUMBUS CREW PREMIUM SERVICE TEAM



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PARKING AT LOWER.COM FIELD

MATCHDAY LOT KEY

 FLETCHER
 POWERPLANT

 HOCKING
 GARAGE

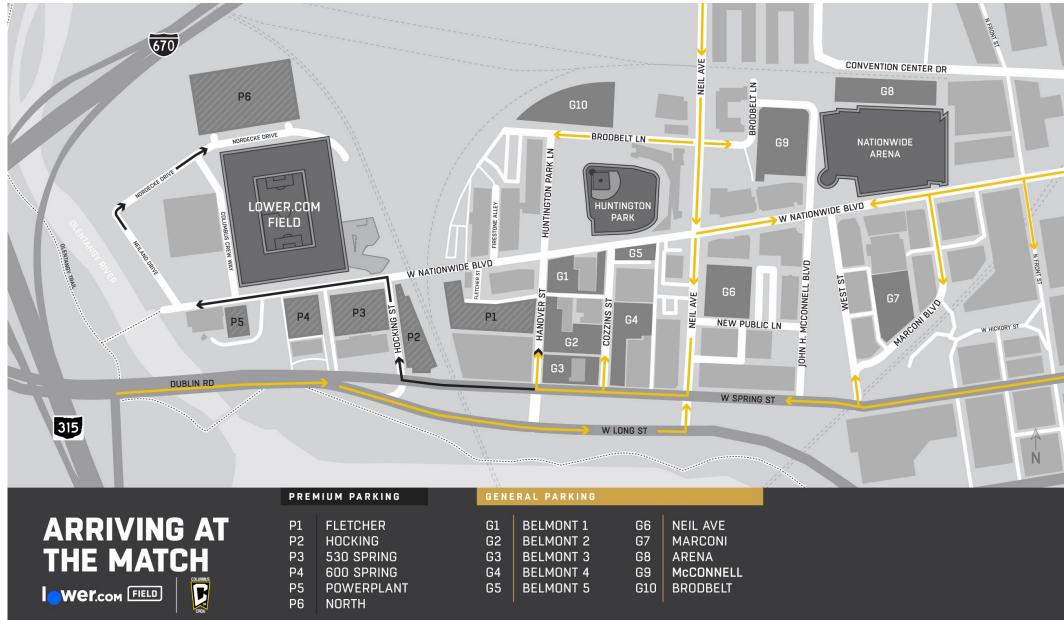
 530 SPRING
 NORTH

 600 SPRING

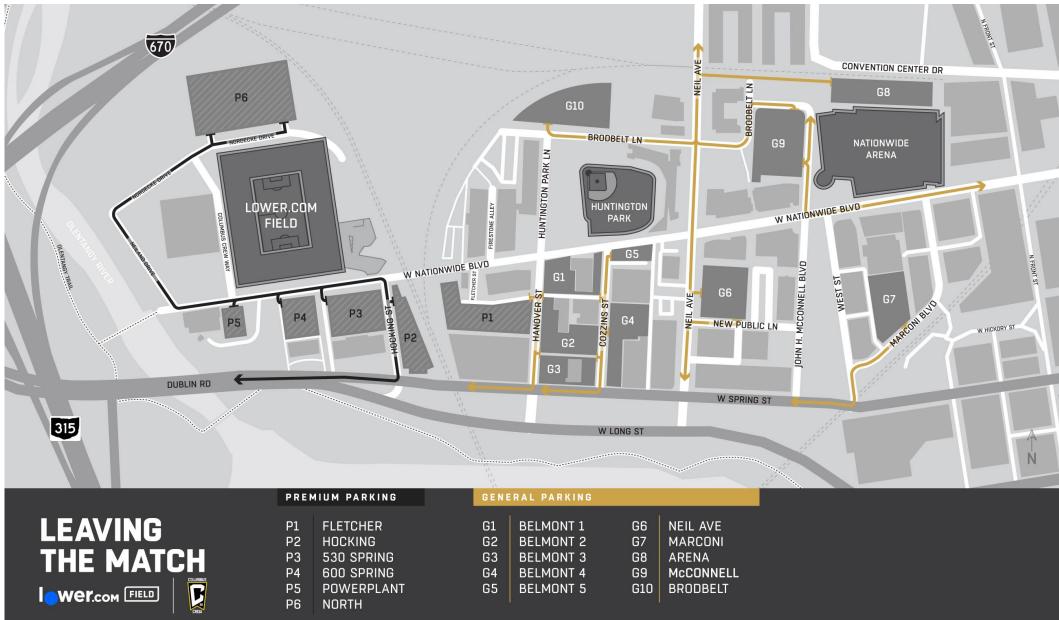
A MCCONNELL GARAGE C FRONT ST. GARAGE H BRODBELT LOT I MARCONI GARAGE K NEIL AVE GARAGE BELMONT LOTS ARENA GARAGE



ARRIVING AT LOWER.COM FIELD



EXITING AT LOWER.COM FIELD



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LOWER.COM FIELD STADIUM INFORMATION

TICKETING

- All ticketing at Lower.com Field is mobile and screenshots will not be accepted for entry.
- All tickets can be found and managed on the Crew App or Crew Account Manager.
 - Download the app <u>here</u>
 - Your STM ID card, which is used for identifying yourself as a Season Ticket Member, can also be found on the Crew App under tickets.
- Tickets are required for all individuals aged 3 years and older for entry into Lower.com Field.
- Please reach out to Premium@columbuscrew.com with any ticketing questions or concerns.

• EXPRESS ENTRY

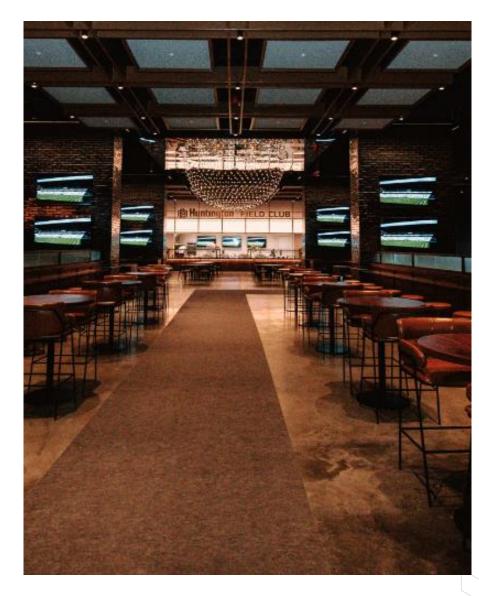
- Lower.com Field offers Touchless Entry featuring seamless and quick access into the stadium and to the Huntington Field Club through Wicket Facial Recognition.
- For more information and to sign up for Express Entry, click here

• CREW TEAM SHOP DISCOUNT

• Each Season Ticket Member receives a 10% discount at the Crew team shop. Present your STM ID card (in the Crew App) at checkout to get your discount.

• WEATHER POLICY

- In the event of inclement weather, all updates will be posted to columbuscrew.com/weather.
- Collapsible, non-golf umbrellas are permitted inside Lower.com Field.
 - Umbrellas may not have metal tips or pointed edges.



LOWER.COM FIELD MATCHDAY INFORMATION

GATES

- Gates open 1.5 hours before kickoff.
- No re-entry is permitted at Lower.com Field. Once you exit the secured area, you will not be able to re-enter.
- The club spaces will stay open 1 hour past the final whistle.

BAG POLICY

- Bag Policy: Clutch bags smaller than 5"x8"x1" are permitted into Lower.com.
- All bags are subject to inspection and may be refused.
 - Guests with medical or childcare needs will be permitted to carry a single bag into Lower.com Field. Notify a security supervisor as you arrive at the gate.

ALCOHOL POLICY

- Alcohol on the main concourse is served until the 80th minute of the match.
- Alcohol in premium areas may not leave those areas after the 80th minute of the match.
- There will be a maximum limit of 2 alcoholic beverages sold to each guest, per purchase, per valid I.D.
- Guests must discard alcoholic beverages prior to entering or exiting Lower.com Field.
 - Lower.com Field is not a part of the Arena District DORA.

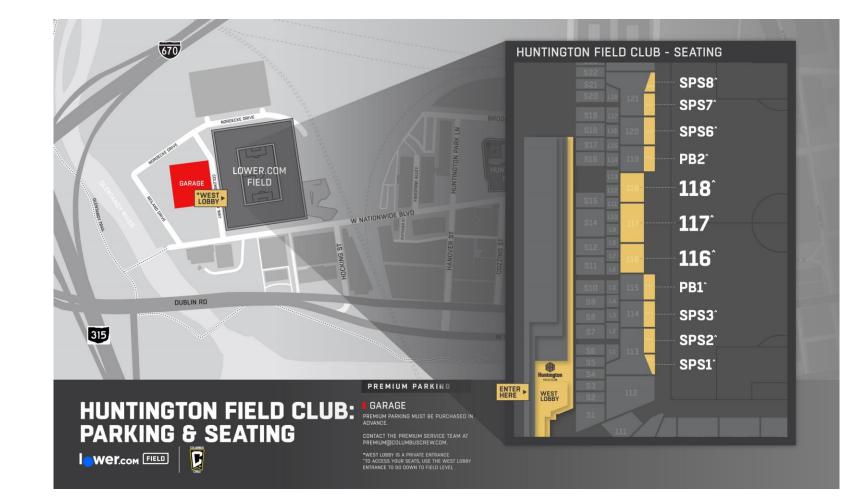
Lower.com Field is fully cashless.

For more information regarding stadium policies, sensory rooms, and more <u>click here.</u>



ACCESSING THE HUNTINGTON FIELD CLUB

- Once you or your guest has parked, enter through the West Lobby.
- The West Lobby is located at 96 Columbus Crew Way, north of the CoverMyMeds Gate.
- Go through security and get your tickets scanned. Then head down the elevators to Field Level (FL).
- At the entrance of the Huntington Field Club, your ticket will be scanned one more time and you will receive a wristband. That wristband will give you access in and out of the Huntington Field Club.



FOOD AND BEVERAGE IN THE HUNTINGTON FIELD CLUB

• FOOD and BEVERAGE

- Food and beverage is included with your ticket in the Huntington Field Club.
- Chef John provides a unique rotating food menu that is available through halftime.
- Need a snack in the 75th minute? Stadium favorites like hot dogs, pizza, nachos, and popcorn will stay out through the whole the match.
- After indulging in all the savory food through half time, desserts will come out at the start of the 2nd half.
- All-inclusive beverages include:
 - Domestic Beer (Miller Lite, Coors Light)
 - Craft Beer (Modelo, Corona, Land Grant Lemon Glow, Land Grant Massive, and White Claw)
 - House Wine (Woodbridge Chardonnay and Cabernet Sauvignon)
 - Wine-In-A-Can (Red and White)
 - Assorted Soda
 - Aquafina Water

• <u>MENU</u>

- Menus will be emailed directly to you:
 - Wednesday prior to Saturday/Sunday matches
 - Monday prior to Wednesday matches

• BENEFITS

- Inclusive gourmet food and beverage
- Private restrooms
- Exclusive club space
- Player procession through Huntington Field Club





THANK YOU!