

Deposit FAQ's

1. Who needs to make a 2022 season ticket deposit and what does it mean?

Prospective NEW season ticket holders are invited to make a \$50 non-refundable deposit for TQL Stadium if interested in selecting season tickets. A deposit is the best way to secure your spot in line to personally select from available seats at the time of your seat selection time slot.

2. What if I make a deposit and end up not wanting seats?

The \$50.00 is non-refundable deposit, but it can be applied to TQL Stadium single game tickets for the 2022 season.

3. Do I need to make multiple deposits if I want multiple seats?

No. Only one deposit is needed regardless of how many seats you look to purchase.

4. How many seats can I purchase?

Based on intent to purchase, FC Cincinnati has the right to change individual ticket limits in this process. The current seat limit for new season ticket holders is 8 reserved seats or 4 Bailey seats.

5. What is The Bailey?

The Bailey is the FC Cincinnati supporter section and is a safe standing zone. There are no seats in The Bailey and it is general admission. Please see inclinecincy.com for more details.

6. What if I need ADA seating?

For ADA seating, please contact the FC Cincinnati Service Team at 513-977-5425.

7. How will priority work?

2021 Season Ticket Members that have renewed their tickets will have the ability to add or upgrade seats during the annual seat improvement process. After this process concludes, all new deposit holders will select their seat location based on the date and time of the deposit being placed. Your priority will be established by when you place your deposit and your priority will follow that of 2021 Season Ticket Members.

8. How do I determine where I stand in selection priority?

If you would like to learn more about your first purchase date, please contact your FC Cincinnati Ticketing representative. The first season ticket deposit was placed on August 12, 2015. From that time, each deposit or season ticket order has been time stamped.

9. How do I select my new seats at TQL Stadium?

Seat selections will primarily occur at TQL Stadium. There will be an option to complete the selection on Zoom if you are unable to meet at the stadium during your designated time. Proof of billing address may be required at the time of your first season ticket purchase with the club. Appointments will be scheduled based upon priority and all FCC fans will be able to personally select seat locations from any of the available open seat options.

The terms of the membership for selected seats will be subject to MLS Rules, the Club's Terms and Conditions and the underlying contract with the Club.

10. Does the club utilize an autorenewal process?

Plans to launch an autorenewal program are expected to be complete by December, 2021. Autorenewal memberships allow fans to make payments on their season tickets throughout the entire calendar year. More information on autorenewals will be available in December.

11. What do I need to do if I want to sit with friends or other individuals?

If groups are looking to sit together the seat selection appointment will be based upon the individual account with the lowest priority. If you have the intent to organize a group to sit together, please connect with a member of the FCC Sales and Service Team to walk you through details and protocol.

12. When I select my seats what type of payment options will be made available?

Extended monthly payment options will be made available through June of 2022. Based upon when you finalize your 2022 seat selections, the FCC Sales and Service team will work with you individually to customize a payment plan that works best for your situation.

13. Does FCC have the right to change my priority or seat selection?

FCC reserves the right, in its sole discretion, to cancel, modify, or suspend the deposit program, the terms of the reserved seat priority program and/or change these terms at any time and for any reason without providing notice. The right to make a seat selection is extended at the option of FCC and is subject to revocation at any time.

Questions or concerns related to TQL Stadium season seat deposits? Contact us at 513-977-5425 or by email at tickets@fccincinnati.com.

These FAQs constitute the entire, integrated agreement of the parties with respect to the subject matter of these FAQs and supersedes any previous agreements, understandings or negotiations.